

Re: serious october security rollup package problem

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-11/0888.html

From: M. (*anonymous_at_discussions.microsoft.com*)

Date: 11/05/03

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(1) i updated the bios and every firmware i have a few weeks ago when i bought the computer. it's a pretty old laptop.

(2) yeah, i know about possible hard drive failure (which this problem has hastened i'm sure), but it's not like i can do anything other than back up my data and wait for it to happen. lucky for me this computer was practically free.

*>rollup, I've not yet seen a software patch that could
>cause scratching
>noises in a hard drive. Just something to check and*

yeah, it took me like a week to figure out that it was one of the security updates. i ran full scandisk twice and it showed nothing. the partition is fat32 so perhaps i should also try spinrite...

thanks for your input.

M.

*>-----Original Message-----
>Phone support from Microsoft is free for problems caused
by patches. Get
>the normal phone numbers from www.microsoft.com/support
and click on the
>"\$245" option. Call during normal business hours for
best results and state
>up front that the call should be free per their web site.
>
>HOWEVER, if the hard drive is making noise like that, I
would be worried*

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>about possible unrelated hard drive failure that would
require replacing the
>hard drive. Running a full Scandisk might help confirm
or deny whether this
>is the case. Even though the problem stopped when you
uninstalled the
>rollup, I've not yet seen a software patch that could
cause scratching
>noises in a hard drive. Just something to check and
possibly rule out.
>
>
>"M." <anonymous@discussions.microsoft.com> wrote in
message
>news:09e701c3a377\$33384fb0\$a401280a@phx.gbl...
>> i'm reporting a pretty serious system problem caused by
>> one of the updates in the october security rollup
package
>> for xp pro. if anyone can help with forwarding this to
>> microsoft i'd appreciate it.
>>
>> after i installed the october security rollup package my
>> system began hanging--if i let the computer idle for a
>> while, the hard disk would eventually begin making a
>> repetitive scratching/croaking/clicking noise. the
system
>> would hang and eventually crash entirely. the only way
to
>> duplicate this short of letting the computer sit there
was
>> to attempt to install one of the recommended updates
from
>> the windowsupdate site (usb 1.1 and 2.0 update).
>>
>> after some investigation with file monitor i've come to
>> the conclusion that the problem has something to do with
>> the options: open access: all command. that command is
>> certainly what seemed to have been causing the
>> clicking/croaking (after i uninstalled the srp the
>> croaking sound seems to have gone away completely), and
at
>> the very beginning of the usb update the command is
>> invoked repeatedly.
>>
>> this is obviously a big deal. if anyone has any
thoughts
>> on it or can put me in touch with someone at microsoft
i'd
>> appreciate it.
>>
>> i'm running xp pro on a vaio z505s with a 6.4gb ibm 6gn

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>> *travelstar*.

>>

>> *MM*.

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