

Re: cryptographic service error

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-09/2026.html

From: Jupiter Jones [MVP] (jones_jupiter_at_hotnomail.com)

Date: 09/09/03

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DISCONNECT the subject computer from any network IMMEDIATELY.

If necessary to stop the reboot process:

Start/Run

Type "shutdown -a" ENTER

Install or enable a firewall IMMEDIATELY:

<http://support.microsoft.com/?kbid=283673>

VERY IMPORTANT to follow ALL steps, closing ports or installing the patch is NOT enough.

Download the patch and regedit referenced in the article below.

You may need to do this at an uninfected computer and burn to CD or save on floppies.

Each file is small enough to fit on a floppy.

Follow this to clean and protect your computer:

http://www.kellys-korner-xp.com/xp_qr.htm#rpc

After this is resolved prevent similar occurrences by installing ALL Critical Updates from Windows Update.

Keep antivirus up to date and run at least weekly.

Install or enable a firewall.

See also:

<http://support.microsoft.com/?kbid=826955>

<http://www.microsoft.com/security/incident/blast.asp>

For CRYPTOGRAPHIC SERVICES ERROR:

Install this to prevent this issue from occurring in the future:

<http://support.microsoft.com/?kbid=817287>

Try these one at a time.

Please post back with the solution that resolved it for you.

1. http://www.kellys-korner-xp.com/regs_edits/xp_cryptofix.vbs

2. Perform Disk Clean-up checking all boxes except "Compress old files"

Start/All Programs/Accessories/System Tools/Disk Clean-up

3. Go to Internet Options in the Control Panel:

Delete Cookies

Delete Files (check box "Delete all offline content")

Clear History

4. Reboot, login to an Administrator account.

Double click My Computer.

Double click C drive.

Double click Windows file.

Double click System32 file.

Right click catroot2, click rename, type "catroot2old"

ENTER

Otherwise:

Start the Administrative Tools utility in Control Panel.

Double-click Services.

Right-click Cryptographic Services, and then click Properties.

Click Automatic for Startup type, and then click Start.

5. If Cryptographic Services is already set to Automatic, disable it, reboot, then go back and set to Automatic.

Reboot

6. Start/Run

Type "msconfig" ENTER

Select "Normal Start-up"

Click OK, follow prompts and reboot

7. Start/Run

Type "cmd" ENTER

a.

Type "net stop cryptsvc" ENTER.

Type "net start cryptsvc" ENTER.

b.

Type "regsvr32 softpub.dll" ENTER.

Type "regsvr32 wintrust.dll" ENTER.

c.

Type "regsvr32 initpki.dll" ENTER.

Type "regsvr32 dssenh.dll" ENTER.

d.

Type "regsvr32 rsaenh.dll" ENTER.

Type "regsvr32 cryptdlg.dll" ENTER.

e.

Type "regsvr32 gpkcsp.dll" ENTER

Type "regsvr32 sccbase.dll" ENTER

Type "regsvr32 slbcsp.dll" ENTER

Close the box and install the patch.

8. Otherwise:

Check for missing/damaged System files:

Start/Run

Type "cmd" ENTER

Type "sfc /scannow" ENTER

Have Windows XP CD nearby.

Reboot when completed.

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Jupiter Jones [MVP]

An easier way to read newsgroup messages:

<http://www.microsoft.com/windowsxp/pro/using/newsgroups/setup.asp>

<http://dts-l.org/index.html>

"jr" <snuffee75@cs.com> wrote in message

news:441701c37639\$d2b64580\$a001280a@phx.gbl...

> Virus causing my inability to stay online long enough to
> download msblaster or patch. Tried installing from disk
> in a drive, but is unable to install because my computer
> is not running the same cryptographic service. How do a
> make this work??