

# Crash Recovery

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2003-08/8227.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-08/8227.html)

---

**From:** Scott (*CAP\_USAF\_at\_msn.com*)

**Date:** 08/22/03

Date: Fri, 22 Aug 2003 11:06:43 -0700

My WinXP laptop just crashed and I had a local computer shop help me. They were able to restore XP, but I cannot access my data files. The HDD is large, so I partitioned it (Partition Magic) into several drives. The computer shop imaged the data drives and restored the partitions after reinstalling XP. The problem now is I get "driveletter:/ not available. Access denied" when ever I try to access a file or directory. I have tried logging on as the Administrator (via Safe Mode) and looking at the Security Settings. I have added the Administrator with full control rights, but the "Special Permissions" box remains greyed out. Additionally, there are several "unknown accounts" listed. How can the Administrator not get all permissions? What do I do?