

# RPC

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2003-08/7217.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-08/7217.html)

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Looks like your computer is infected by the blaster worm. Here are a few steps to fix it.

## IMPORTANT

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Whenever your computer attempts to shutdown or reboot, quickly:

Click the Start Button and then click RUN and type in shutdown -a and hit enter.

This should halt the rebooting problem temporarily.

You can also disconnect your computer from the internet while you do the first step of turning on the Internet Connection Firewall.

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1)

Turn on the Internet Connection Firewall (Windows XP)

Generic Instructions for XP Users:

1. In Control Panel, double-click "Networking and Internet Connections", and then click Network Connections.
2. Right-click the connection (your internet connection) on which you would like to enable ICF, and then click Properties.
3. On the Advanced tab, click the box to select the option to "Protect my computer or network".
4. If you want to enable the use of some applications and services through the firewall, you need to enable them by clicking the Settings button, and then selecting the programs, protocols, and services to be enabled for the ICF configuration.

microsoft.public.windowsxp.security\_admin: RPC

2)

Install the Patch from Microsoft for your Operating System  
Windows XP (32-bit)

<http://download.microsoft.com/download/9/8/b/98bcfad8-afbc-458f-aaee-b7a52a983f01/WindowsXP-KB823980-x86-ENU.exe>

3)

Run a removal Tool from an Anti-Virus Company to get the  
Virus off your system

Network Associates

<http://vil.nai.com/vil/stinger/>

Trend Micro

<http://housecall.trendmicro.com/>

Symantec

<http://securityresponse.symantec.com/avcenter/venc/data/w32.blaster.worm.removal.tool.html>

Computer Associates

<http://www3.ca.com/virusinfo/virus.aspx?ID=36265>

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rights.

>-----Original Message-----

>I GET A MESSAGE THAT SAYS WINDOWS IS SHUTTING DOWN

>REMOTE PROCEDURE CALL SERVICE TERMINATED UNEXPECTEDLEY.

> MY COMPUTER SHUTS DOWN.

> IT SAYS SENT BY NT AUTHORITY/ SYSTEM.

> I CAN NOT FIX IT.

> THANK YOU

> PAM RIVI

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