

## Re: Can't install downloaded patch

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2003-08/6709.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-08/6709.html)

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**From:** Nicholas (*mrxp2004\_at\_nospamyahoo.com*)

**Date:** 08/18/03

Date: Mon, 18 Aug 2003 16:13:14 -0500

Beth ---

If you are using AOL as your ISP, you need to minimize your AOL browser and launch Internet Explorer, then visit the Windows Update web site while using Internet Explorer.

Try the following solution from the Windows Update Troubleshooter:

<http://v4.windowsupdate.microsoft.com/troubleshoot/>

Select:

"Problem Downloading/Installing a Software (Non-Driver) item"

Follow steps under:

"Install stops at 0% when using the AOL Browser"

While using the Internet Explorer browser, try downloading the updates again: <http://v4.windowsupdate.microsoft.com/en/default.asp>

Visit this web site if you still experience difficulty installing updates:

How To Fix The Cryptographic Service Error

<http://www.updatexp.com/cryptographic-service.html>

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Nicholas

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"Beth" <kbcarothers@aol.com> wrote in message:  
news:042b01c365bc\$121ddd70\$a101280a@phx.gbl...  
| I am able to download security patches but none of them  
| install after the download.  
| Waiting for them to install just leaves my computer open  
| to attack which is not the purpose of downloading the  
| patches. Please advise.  
| Beth