

Re: computer keeps restarting unable to download worm patch

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-08/6344.html

From: Kevin Weilbacher (*kweilbac_at_gte.net*)

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now why would you say that for? there is no basis for you to tell someone that help is not available, nor that there's now way to fix the problem created by the worm.

Certainly there is help, and there are ways to stop it. Plenty of recommendations for stopping the "rebooting PC" syndrome have been posted the past several days. Bottom line: download the patch from another computer, download the cleanup program from one of several antivirus web sites, reboot into safe mode, disconnecting your computer from the Internet, and install the updates and patches.

-kw

"Paul" <Paul@adelphia.net> wrote in message
news:066101c36516\$b5251ca0\$a001280a@phx.gbl...
> *There is no help for you. The Worm is doing this to*
> *computers and Microsoft can't/won't help. Read these*
> *listings. We're all in the same sinking boat.*
> >-----Original Message-----
> >Hitting cntrl key on start up brings me to screen with
> >option to put system back to old settings doesnt work and
> >safe mode doesnt work computer still keeps restarting.
> >any ideas??
> >.
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