

Re: XP SP1a causes continuous restart

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-08/5342.html

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Backup important files first.

These procedures should be safe, but just in case.

Perform a Repair Installation on the original Windows XP installation:

http://www.dougknox.com/xp/tips/xp_repair_install.htm

Follow closely, it is different than what you already did.

After the original installation of Windows XP is working properly,

delete the new install file "winxp".

Your Windows should be working like before.

When you are ready, install Service Pack 1 this way:

PRINT THIS LIST

It is best to resolve current issues BEFORE installing SP1.

First check to make sure you have all updated drivers.

You should have at least 2gb free space (Less than half that is needed for SP1, but if you are that close, you need to start looking for ways to free space or add another hard drive.)

Check with computer manufacturer to insure compatibility with SP1, there are a few models where the company has said wait while the manufacturer implements a fix.

Compaq and HP are 2 that I know of.

If you have HP or Compaq computer contact them before installing SP1:

http://www.hp.com/cposupport/personal_computing/support_doc/bph07866.html#P1_65

There may still be issues with the HP/Compaq fix, so you may want to wait

Download the Network Installation from here:

<http://www.microsoft.com/windowsxp/pro/downloads/servicepacks/sp1/>

Be sure to get the 32bit version. (Windows XP Home and Pro)

DSL takes about 20 minutes, if you do not have high speed access, get a friend to D/L SP1 for you.

Then burn it to a CD and keep for the future.

If possible run Ad-Aware and delete spyware:

<http://www.webattack.com/get/adaware.shtml>

Run chkdsk to check file system.

Perform Disk Cleanup (all boxes checked except Compress old files)

Perform Disk Defragmentation.

Ensure correct date and time.

Disconnect all peripherals (camera, scanner, printer etc)
When you are ready:
Create a Restore Point in System Restore
Go to MSCONFIG, uncheck all in Start-up tab.
Reboot the computer
Login as an Administrator, disable ALL unnecessary applications
including antivirus.
Install SP1 by double clicking on it, follow the prompts.
After SP1 install is completed, reboot, defrag.
Go back to MSCONFIG and recheck Normal Startup

"Warren" <ms_newsgroup@wdr.biz> wrote in message
news:<073601c3620d\$7b253a00\$a501280a@phx.gbl>...

> Hi,
>
> I recently applied Windows XP SP1a from the tech net
> CD's to a IBM thinkpad with Windows XP Professional.
>
> Now the system continuously restarts.
>
> It comes up with a graphical Windows XP screen, then
> changes to a blank screen with a flashing cursor in the
> top left corner and then after about 5 seconds the system
> restarts and does it again.
>
> Also happens in safe mode and last known good.
>
> Only article that I can find suggested to restore
> kernel32.dll in recovery console. Tried that and it did
> not help. I only restored a kernel32.dll from a windows
> XP Pro SP1 disk. Should I try restoring a kernel32.dll
> from an old XP Pro disk (ie Not SP1).
>
> Last entry in ntbtdlog.txt reads
> Loaded Driver \systemroot\system32\drivers\cdfs.sys
> when bootlogged startup option choosen.
>
> As far as I can see there is no way to uninstall SP1a
> unless you can get windows to start.
>
> What can I try from here?
>
> Is the last entry listed in the ntbtdlog.txt file the
> cause of the problem?
>
>
> Thanks
>
> Warren