

microsoft.public.windowsxp.security_admin: Re: Nicholas's solution didn't for me -- now what?

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Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-08/4652.html

From: Nicholas (*mrxp2004_at_nospamyahoo.com*)

Date: 08/14/03

Date: Thu, 14 Aug 2003 15:08:17 -0500

Ed --

If you are using AOL as your ISP, you need to minimize your AOL browser and launch Internet Explorer, then visit the Windows Update web site while using Internet Explorer.

Try the following solution from the Windows Update Troubleshooter:

<http://v4.windowsupdate.microsoft.com/troubleshoot/>

Select:

"Problem Downloading/Installing a Software (Non-Driver) item"

Follow steps under:

"Install stops at 0% when using the AOL Browser"

While using the Internet Explorer browser, try downloading and installing the patch again:

Blaster Worm: Critical Security Patch for Windows XP (32-bit version)

<http://microsoft.com/downloads/details.aspx?FamilyId=2354406C-C5B6-44AC-9532-3DE40F69C074&displaylang>

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Nicholas

"Ed" <ebrud@aol.com> wrote in message:

news:111701c36287\$dc440c60\$a601280a@phx.gbl...

| Hi Nicholas,

| I tried everything on the post below but still, on every
| attempt to install the patch, it gives me the same
| message about making sure cryptographic service is
| enabled. Do I have a corrupt file somewhere? Is there
| some other problem? Is there a way I can replace the
| cryptsvc file safely to see if that might solve the
| problem?

| ed