

Re: MS.Blast virus and auto update

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-08/4509.html

From: Nicholas (*mrxp2004_at_nospamyahoo.com*)

Date: 08/14/03

Date: Thu, 14 Aug 2003 12:38:38 -0500

Ed --

If you are using AOL as your ISP, you need to minimize your AOL browser and launch Internet Explorer, then visit the Windows Update web site while using Internet Explorer.

Try the following solution from the Windows Update Troubleshooter:
<http://v4.windowsupdate.microsoft.com/troubleshoot/>

Select:

"Problem Downloading/Installing a Software (Non-Driver) item"

Follow steps under:

"Install stops at 0% when using the AOL Browser"

While using the Internet Explorer browser, try downloading and installing the patch again:

Blaster Worm: Critical Security Patch for Windows XP (32-bit version)

<http://microsoft.com/downloads/details.aspx?FamilyId=2354406C-C5B6-44AC-9532-3DE40F69C074&displaylang>

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Nicholas

"Ed" <ebud@aol.com> wrote in message:
news:023c01c36289\$7ebc5820\$a301280a@phx.gbl...
| I'm also having trouble installing the microsoft patch
| for the lovsan virus -- keep getting the message about
| making sure cryptographic service has operated. Tried
| Nicholas's solution and some of my own attempts without
| luck. I also can't find evidence of the file anywhere. I
| downloaded the Norton worm killer they posted on Tuesday
| and it didn't find the worm. But I had the shutdown
| symptoms for about 2 hours Monday night.
|
| Is it possible I got the update automatically through
| automatic update and that it killed the virus already?
| ed