

## Re: Windows XP Home–Edition Compaq Presario 700 Portable PC

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2003-08/0348.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-08/0348.html)

---

**From:** Jupiter Jones [MVP] ([jones\\_jupiter\\_at\\_hotnomail.com](mailto:jones_jupiter_at_hotnomail.com))

**Date:** 08/02/03

Date: Sat, 2 Aug 2003 00:14:52 -0600

Cristo;  
The password is Case Sensitive.  
Check Caps Lock and try various of Capital combinations.

<http://support.microsoft.com/?kbid=321305>

Or

Log in to any account that has Administrator access.  
Then go to User Accounts in Control Panel.  
Select the user and change the password.

Reboot to Safe Mode, select Administrator, leave password blank.  
Then go to User Accounts in Control Panel.  
Select the user and change the password.  
If you are using Windows XP Pro and have encrypted data, you may permanently lose access to the encrypted data.

Here are other options:

<http://www.wininternals.com/products/repairandrecovery/index.asp>  
<http://www.sunbelt-software.com/product.cfm?id=265&affid=wxpnews>

Another option is to install Windows XP on another partition and take Ownership of your data.  
You could also perform another installation on the same partition, although this is not a permanent fix and it is recommended to perform a Clean Installation after retrieving your data.

After this is resolved, take precautions to not lose the password.

--

Jupiter Jones [MVP]

An easier way to read newsgroup messages:

<http://www.microsoft.com/windowsxp/pro/using/newsgroups/setup.asp>

<http://dts-l.org/index.html>

"Cristo A Bardales" <[crisbar20@netzero.net](mailto:crisbar20@netzero.net)> wrote in message  
news:03df01c358a0\$1807ec90\$a501280a@phx.gbl...

> Ladies/Gentlemen:

microsoft.public.windowsxp.security\_admin: Re: Windows XP Home-Edition Compaq Presario 700 Portable PC

>  
> According to article-321305 "How to log on to Windows XP  
> if you forget your password or your password expires" on  
> the MS Windows XP support web-site, the only way to  
> restore a forgotten or corrupted administrator-level  
> password on an Windows XP Home-Edition environment when  
> there is no password-reset disk is by performing a "clean"  
> installation of the operating system. Do any of you know  
> of a work-around/trick that does not require to do the  
> entire O/S install?  
>  
> Most appreciative,  
>  
> CAB