

Re: INstalling security updates

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-08/0309.html

From: Larry (*lks44z_at_aol.com*)

Date: 08/02/03

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I don't get any error messages at all. The computer after downloading the files just sits there and sits there and sits there. I keep waiting for the bars to start appearing on the install bar but it never does. I can do other things while it is sitting there but the downloads never install. So, I don't think there is a problem with the computer.

>-----Original Message-----

>Hope this information assists:

>

>If Updates fail to install:–

>If you receive a 643 error message or a message indicating that Windows

>Update was unable to complete the operation. This may occur if the catalog

>database (Edb.log) is damaged.

>Try this:–

>Click Start, click Run, type cmd, and then click OK.

>At the command prompt, type the following command, and then press ENTER:

>del /q "%SystemRoot%\System32\Catroot2\Edb.log

>This command will force the catalog database to rebuild itself.

>

><http://support.microsoft.com/default.aspx?scid=kb;EN-US;817753>

>Errors Occur When You Try to Install Updates from the Windows Update Web

>Site

>

>If the Windows Update scan feature reaches 100%, and then displays "There

>are no updates available at this time" message.

>Verify that your computer's date and time are accurate and that the Internet

>Explorer language option is not empty.

>To check the language setting in Internet Explorer:
>1. Click "Tools" and then choose "Internet Options"
>2. Click the "Languages" button
>3. Make sure at least one language is listed in
the "Language Options"
>dialog.
>Windows Update Site Lists Updates That You Already
Installed
>
>Windows Update Troubleshooter
><http://v4.windowsupdate.microsoft.com/troubleshoot/>
>Why can't I download updates?
><http://www.kellys-korner-xp.com/top10faqs.htm>
>Windows Update Is Not Installed
><http://support.microsoft.com/default.aspx?scid=kb:en-us;811269>
>This issue may occur if you use the AOL Web browser
interface to access and
>download Windows Updates. The AOL Web browser does not
communicate properly
>with the Windows Installer software, and this may cause
Windows Installer to
>stop responding.
><http://support.microsoft.com/default.aspx?kbid=326686>
>"Windows Update Was Disabled by Your System
Administrator" Error Message
>
>
>
>"Larry" <lks44z@aol.com> wrote in message
>news:053801c357bf\$39ef9b00\$a401280a@phx.gbl...
>> For the past month now, I have been paying attention to
>> the critical updates posted on the microsoft web
site. I
>> never had before. I seem to be able to download these
>> updates but when it gets to the installation phase of
the
>> screen, it seems to lock up and not do anything. I
have
>> left th ecomputer untouched for more than 30 minutes
>> waiting to see if anything happens but nothing does. I
>> turn off the machine and then go back to microsoft.com
to
>> see if the updates made it on to the computer but they
>> don't. I hit download and install again, the download
>> goes very quickly like the files are already on the
>> computer but they don't seem to be able to be
installed.
>> Any ideas on how to solve this problem?
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microsoft.public.windowsxp.security_admin: Re: INstalling security updates

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