

Inability to access secured sites additional info

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I'm not quite sure I understand totally what your saying but I am thinking it's... you can view webpages in safemode but when not in safe mode it won't view them. So maybe safemode doesn't load the drivers to tell the computer what sites are secure. And normal mode does so try changing your cookie setting in internet explorer and put them all on low to test to see if they work. And then change them as you will to fit your needs if it does work. only other thing i can think of is, maybe you could try being in Administrator when you get on the web if you arn't already try switching to Administrator user or another account that has Administrator privledges. Hope this helps thats all i could think of for right now.

>-----Original Message-----

>While spending hours during two days on the phone with HP
>tech support, my Internet service provider tech support
>and doing countless number of things I do have one thing
>to add to my last post.

>

>When you boot up in Safe mode with networking you can
>access the secure sites over internet explorer but when
>you do a regular boot in windows and try and access the
>same secure sites then you get the same can't load the
>page or site refused connection depending on if you are
>under internet explorer or Netscape.

>

>HP tech support said I have to reload windows XP which
>means, as you know, reload all programs and what a time
>consuming mess. My thought thank you Microsoft. Now I
>hope that some tech wizard in security with Windows xp
>home will tell me what I can do to prevent from having to
>reload windows xp. I have service pack 1 and I also keep
>updated with the critical and security updates.

>

>PLEASE oh Please someone tell me I don't have to reload
>everything.

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