

microsoft.public.windowsxp.security_admin: "view information for another computer" is not working

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Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-05/3723.html

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Date: 05/30/03

Date: Fri, 30 May 2003 09:41:13 -0700

I am using Windows XP Pro and trying to connect to another Windows XP Pro computer on the network using the Help and Support Center.

(Click on the following:

- Start;

- Help and Support;

- Use Tools to view your computer information...;

- Advanced System information;

- View information for another computer)

I then get prompted to enter the name of the computer I am trying to connect to. After I enter the name of a computer on the network, a page (entitled "Computer Information for \\computername") opens up with five options (View general system info, Find info about hardware installed, View list of software installed etc). So far all looks good, but here starts the mystery. When I click on one of these links, it appears to be working, but actually the information that is gathered and presented comes from my own workstation. Regardless of which link I try, I hear my own system being accessed and then I see info about my own software, hardware, crashes etc. I have tried connecting to several different WinXP computers in our domain and on our local network, and with the same result. I only see info from my own system. I have tried using IP address to connect, but the result is the same.

Does anyone understand?

Can anyone else use this feature successfully?

Thank you!

Åse

for example "view a list of software installed on this computer"

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My user account is a member of domain admins.