

user account problem

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http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-05/2647.html

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Date: 05/21/03

Date: Wed, 21 May 2003 11:48:57 -0700

If you can install or have Windows Powertoys (TweakUI for windows xp) then you could enable the administrator account and enter through it if you remember its password. You can do that in safe mode as well by logging in as "administrator" by pressing "F5" when you boot your pc!