

microsoft.public.windowsxp.security_admin: Re: Cannot load user profile – corrupted profile

Re: Cannot load user profile – corrupted profile

Source:

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From: Damon Xu[MSFT] (damonx_at_online.microsoft.com)

Date: 05/13/03

Date: Tue, 13 May 2003 07:10:08 GMT

Hi Roger;

Thank you for posting!

For the corrupt hive file, you may refer to the following articles to restore it:

Q307545:How to Recover from a Corrupted Registry That Prevents Windows XP
<http://support.microsoft.com/default.aspx?scid=KB;EN-US;307545>

Hope this helps!

Have a great day!

Sincerely,

Damon Xu
MCSE2000, MCDBA2000
Microsoft Partner Online Support

Get Secure! – www.microsoft.com/security

=====
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| Content-Class: urn:content-classes:message
| From: "Roger" <djroger@mail.com>
| Sender: "Roger" <djroger@mail.com>
| References: <045001c316ce\$064cdb00\$a401280a@phx.gbl>
<u2QANb2FDHA.3056@tk2msftngp13.phx.gbl>
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| Message-ID: <222c01c318ce\$d055f650\$7d02280a@phx.gbl>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="iso-8859-1"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| X-MimeOLE: Produced By Microsoft MimeOLE V5.50.4910.0300
| Thread-Index: AcMYztBVo1bShe5FQuiRMzKA1w25Lg==
| Newsgroups: microsoft.public.windowsxp.security_admin
| Path: cpmsftngxa06.phx.gbl
| Xref: cpmsftngxa06.phx.gbl microsoft.public.windowsxp.security_admin:58640
| NNTP-Posting-Host: TK2MSFTNGXS01 10.40.2.125
| X-Tomcat-NG: microsoft.public.windowsxp.security_admin
|

| I am running XP home and my SAM file is corrupt.... I
| tried the F8 as below... what can I do to access my
| system.... email response to DJRoger@mail.com... Thankin
| you in advance for any help....
|

| >-----Original Message-----

| >If a user account registry hive is corrupt, the first
| thing to try is to

| >reboot, press F8 when the Windows logo appears, and
| select "Last Known

| >Good". If this doesn't work, we can try to extract the
| account registry

| >hive from the System Volume Information folder where
| System Restore

| >keeps its data.

| >

| >You need to change permissions on the SVI folder in order
| to gain read

| >access to it. Inside that folder is a folder

| named "_restore{...}" and

| >inside this folder are RPnnn folders with higher numbered
| folders being

| >the most recent restore points.

| >

| >Open the highest numbered RPnnn folder and look in the
| \snapshot

| >subfolder for

| >

| >_REGISTRY_USER_NTUSER_S-1-5-21-...-...-...-xxxx

| >

| >If you look in the registry under

| >HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows

| >NT\CurrentVersion\ProfileList you will find keys with
| these security ID

| >strings. Look in the long ones for one with an account

| >ProfileImagePath

| >that matches the account whose hive you want to restore.

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|>
|>Note this SID number and then extract the file from
| \RPnnn\snapshot that
|>matches this SID. This should be the profile ntuser.dat
| file. Rename the
|>corrupted ntuser.dat file under C:\Documents and
|>Settings\user\ntuser.dat to \ntuser.da– and then move and
| rename the SVI
|>file to ntuser.dat and try to logon to that account.
|>
|>Of course, if System Restore is not working at all you
| may be unable to
|>find a \RPnnn\snapshot folder to extract. In this case,
| you might as
|>well start a new registry hive for that user by creating
| a new account
|>and copying the old files and shortcuts into that new
| account.
|>
|>I would get ERUNT and make a snapshot of the registry
| every day with it
|>so you can restore from that utility instead of
| extracting from the SVI
|>folder.
|>
|>See the System Restore FAQ at
|><http://microsoft.com/technet/itcommunity/Newsgroups/FAQSRW>
| XP.asp for
|>help in getting System Restore functioning properly.
|>
|>—
|>Kent W. England, Microsoft MVP for Windows
|>
|>
|>
|>"Daniel Nancarrow" <exile1981@hotmail.com> wrote in
|>message news:045001c316ce\$064cdb00\$a401280a@phx.gbl...
|>
|>> I have been unable to access my user profile as i got
|>> these two messages this morning at the welcome screen
| when
|>> turning on my computer:
|>>
|>> User Enviroment
|>>
|>> Windows cannot load your profile because it may be
|>> corrupted. Contact your administration.
|>>
|>> User Enviroment:
|>> Windows cannot find the local profile and is logging you
|>> on with a temporary profile. Changes you make to this

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|>> profile will be lost when you log off.
|>>
|>> Windows XP just logs me on without my settings and I
|>> cannot find any of my saved files in games, and cannot
|>> find my files from the desktop.
|>>
|>> I only had one user account for myself.
|>>
|>> Any help would be greatly appreciated.
|>>
|>> Daniel
|>
|>.
|>
|