

microsoft.public.windowsxp.security_admin: Re: Updates fail – and I don't think I'm alone here!

Re: Updates fail – and I don't think I'm alone here!

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-04/2181.html

From: Torgeir Bakken (MVP) (Torgeir.Bakken-spam@hydro.com)

Date: 04/19/03

Date: Sat, 19 Apr 2003 21:24:15 +0200

From: "Torgeir Bakken (MVP)" <Torgeir.Bakken-spam@hydro.com>

Amanda wrote:

- > *I forgot to add, I've looked in the windows update log*
- > *file, and found error messages that the Windows update*
- > *troubleshooter had no answer to. Here is the most common*
- > *error:*
- > *See iuhist.xml for details: Install finished (Error*
- > *0x80070052: The directory or file cannot be created.)*

Install failure 0x80070052 may be due to a known issue with mapped drivers. Disconnect all network drives and install again to see if that fixes the problem.

- > *Also:*
- > *Library download error. Will retry. (Error 0x80072EFD)*
- > *Already tried all proxies. Will not retry. (Error*
- > *0x80004005: Unspecified error)*

Windows Update requires that port 80 and 443 is open for incoming and outgoing traffic.

Extract from a Google newsgroup search at http://groups.google.com/advanced_group_search which may help

From: Lucy [MS] (a-lucye@online.microsoft.com)

Subject: Re: Error Library download error. Will retry. (Error 0x80072EFD)

Newsgroups: microsoft.public.windowsupdate

Date: 2002-10-15 11:30:05 PST

Hi Thom,

The 0x80072EFD error is typically caused by 3rd party interference or connection settings. Please try bypassing your firewall and anti virus software. Also try the following steps:

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HTTP 1.1 Settings: (Play around with these settings)

1. Open Internet Explorer click Tools / Internet Options.
2. Click the Advanced Tab
3. Remove the check from use HTTP 1.1
4. Place a check in Use HTTP 1.1 through proxy connections
5. Attempt to access the Windows Update site again
6. If you are still unable to install updates, try having both HTTP 1.1 and HTTP 1.1 through proxy connections checked.
7. Under Security, select one of the following check boxes:
 - SSL 2.0
 - SSL 3.0
8. Click OK.
9. Quit Internet Explorer
10. Retry Windows Update

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Please try adding *.microsoft.com and *.windowsupdate.com to the sites that does not use the proxy server.

1. Open Internet Explorer
2. Click on Tools from the top menu bar
3. Click on Internet Options
4. Click on the Connections tab
5. Click on LAN Settings
6. Click on the Advance Button
7. Add *.microsoft.com and *.winupdate.com to "Do not use proxy server for addresses beginning with:"

If there is already something typed in this box, you will have to type a semicolon ";" before *.microsoft.com.

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Can you please check the "Automatically Detect Settings" in Internet Explorer.

Internet Explorer > Tools > Internet Options > Connections > LAN Settings

Please disable the "Automatically Detect Settings" option, If enabled or Enable if disabled.

Close Internet Explorer and try again. If unchecking this option made no difference please set it back to the original setting.

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Thanks,
Lucy [MS]

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torgeir

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Administration scripting examples and an ONLINE version of the 1328 page

Scripting Guide: <http://www.microsoft.com/technet/scriptcenter>