

Re: can't update after XP restore

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-03/5019.html

From: burt (lbwatc@adelphia.net)

Date: 03/31/03

From: "burt" <lbwatc@adelphia.net>
Date: Sun, 30 Mar 2003 19:50:11 -0800

Thanks for the informatio I will keep this in my file it helped me with the same problem that Kurt had. Glad to know there are people out there who care and can help.

>-----Original Message-----
>Thanks. This did the trick. It actually took care of
>another problem I was having also. In addition to the
>problem below, I had to re-designate drive letters each
>time I rebooted, as it identify my CDROM as drive D,
>where it had been drive Y. This caused networking
>problems since I used drive D as a networked data drive.
>
>Thanks again. In my wildest imagination I never thought
>this solution would have been so easily achieved.
>
>Kurt
>>-----Original Message-----
>>Kurt wrote:
>>
>>> I recently used the restore feature of XP Pro
>>> successfully. However, I am now not able to update
the
>>> OS. It goes through the steps, but returns the
>following
>>> error:
>>>
>>> The following items failed to install. To try
>installing
>>> them again, click Review and install updates, and then
>>> click Install Now again.
>>
>>Hi
>>
>>For WinXP, renaming or deleting the Catroot2 folder may
>solve the problem.

microsoft.public.windowsxp.security_admin: Re: can't update after XP restore

>>
>>Go to <http://support.microsoft.com/?scid=kb;en-us:326815>
>>
>>Follow the steps 6 to 8 in the Resolution section of
>above link (do a reboot
>>first so the computer is "fresh" before you do the
>steps).
>>
>>Then try to install the update again.
>>
>>
>>The link above is for SP1, but the Catroot2 problem is
>now also surfacing in
>>recommended/critical updates and not only for the SP1
>upgrade.
>>
>>
>>If that doesn't help, try this:
>>
>>Check your windows update.log file for specific error
>code (the log file is in
>>your windows folder) and take look at this Web page:
>>
>>Windows Update Troubleshooter
>><http://v4.windowsupdate.microsoft.com/troubleshoot/>
>>
>>
>>--
>>torgeir
>>Microsoft MVP Scripting and WMI, Porsgrunn Norway
>>Administration scripting examples and an ONLINE version
>of the 1328 page
>>Scripting Guide:
><http://www.microsoft.com/technet/scriptcenter>
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