

# Windows XP Reinstallation User Account Issue

**Source:**

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While attempting to reinstall Windows XP to repair possible corrupted or damaged files, I chose not to completely format my hard drive and install Windows, rather I chose to just re-install Windows itself. After assigning the PC a name and listing the user accounts for this PC, I encountered a major issue upon logging in. I have two user accounts, which are the same two accounts I had upon my initial installation of Windows XP, and logging in to either of the two gives me no access whatsoever to the programs & files on my hard drive. By performing a basic search, I can see that everything is still on my hard drive but I can't access it because I keep getting an error that reads: "this program has not been installed for this user account"? I also noticed that under the list of users, I have the two original names as well as two additional names. The two additional names are the same as the originals, only they are followed by a ".(name of PC)". For example, If I named my PC "Downstairs PC" and one of my user accounts was "Bob", There would be both a "Bob" and a "Bob.Downstairs PC"? I am apparently being logged on as the "user name.PC name" because when I look at the documents and settings folder, there is no linkage to any of the installed programs. However, if I perform a search of the programs under one of the two user names (without the PC name at the end) All of the programs are listed but I can't access them?

Could someone please help? I have several documents and e-mail contacts that I need to have access to soon!

Thanks,  
Donal Dickens