

Re: File access rights changed...

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2003-01/24683.html

From: Roger Abell [MVP] (mvpNOSPAM@asu.edu)

Date: 01/08/03

From: "Roger Abell [MVP]" <mvpNOSPAM@asu.edu>

Date: Tue, 7 Jan 2003 18:39:23 -0700

I do not quite see how that answers the sudden appearance of this issue with multiple symptoms:

- norton system tray icon disappears from tray
- control panel applets fail
- taskmanager closes immediately on opening

Sounds like a virus has ahold of the system.

Perhaps a second opinion from a couple other antivirus softwares is in order.

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Roger

"Drew Cooper [MS]" <dcoop@online.microsoft.com> wrote in message news:OFEEvgJsCHA.2448@TK2MSFTNGP09...

- > Most likely possibility: the target path for the icon is wrong.
- > Right click on the icon, go to properties, and find out what binary it was supposed to be running. Find it on your machine and fix the path.
- >
- > Maybe the binary isn't on the machine any more, in which case you'll have to
- > either copy it from another machine or re-install the app.
- >
- > Or maybe the user you're running as doesn't have permissions to run the app.
- > If you can find the binary, but can't run it, check out the permissions on the file.
- >
- > If none of those help, try contacting Symantec.
- >

> --

> Drew Cooper [MS]

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> "Ray Crockett" <rcrocket@telusplanet.net> wrote in message

> news:00db01c2b095\$b4dfd9a0\$cef82ecf@TK2MSFTNGXA08...

- > > I am experiencing a problem with my system which I am
- > > having trouble diagnosing. I run windows XP service pack
- > > 1. I use Norton Systemsworls 2002 which I have kept up to
- > > date by doing live update at a minimum of once a week.
- > > The problem I am having has the following symptoms:

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> >
> > Upon booting norton appears to launch and the icon is
> > is displayed in the bottom right of the screen. Moving
> > the cursor to that area causes the nortong icon to
> > disappear.
> >
> > I am unable to launch Norton using any other means. When
> > I do I get an error that says "Windows can not access the
> > specified device, path or file. You may not have the
> > appropriate permissions to access the file."
> >
> > Cetain systems functions are also locked out in the same
> > way such as system administration. I am also locked out
> > from the systems recovery functions in control panel (same
> > error message)
> >
> > Also doing a 3 finger reboot launches the task list but
> > the list immediatly disappears so I can not use it to see
> > or terminate any tasks or processes.
> >
> > Using another computer on my network which has a recently
> > updated norton anti virus on it I scanned the two hard
> > drives on my computer but did not find any viruses.
> >
> > Any suggestions?
> >
> > Thanks
> > Ray
>
>