

'Access Denied' In Recovery Console

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I'm really screwed here.

Ad-Aware blew my Registry away. XP will not boot – gave an error on \Windows\System32\Config\System. I tried to recover using Microsoft KB307545 but the system will not boot into any XP mode successfully to complete the procedure; even safe mode. Then I started to get disk errors that CHKDSK said it couldn't fix.

I've accepted (reluctantly) that I need to re-format and re-install; BUT, I really need to copy my Outlook.pst file (it has all my software registration keys in it) and some photos only stored on C:.

I have booted from the XP Setup CD to the Recovery Console, but it will not let me change directory to either "Documents and Settings" or "My Documents" – I get 'Access is Denied' – even though I am logged into the Console as Administrator and the directories are NOT encrypted.

Any help gratefully received!

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Neil Cameron