

error 1406 with Norton

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2002-12/23013.html

From: nik (nikgour@hotmail.com)

Date: 12/28/02

From: "nik" <nikgour@hotmail.com>
Date: Fri, 27 Dec 2002 15:38:31 -0800

thanks Paul. I've checked, I am the administrator

>-----Original Message-----

>I would suggest the account you are logged in as does not

>have administrator rights to the local machine.

>Make your login account a member of the administrators and

>it should resolve your problem

>

>

>>-----Original Message-----

>>I've been trying to install Norton Internet

>>Security 2003 for days. I just bought/downloaded it from

>>symantec. I'm having a terrible time installing it. So

>>far this is what I've been able to figure out but it

>>hasn't worked. The installation process goes along

>>fine until the error message and then

>>everything 'rollback' to nothing.

>>

>>Norton Internet Security Warning

>>

>>error 1402. Could not open key:

>>HKEY_LOCAL_MACHINE\SOFTWARE\Symantec\IAM\Firewall

>>Objects\IPGroups\NISInternet.

>>

>>verify that you have sufficient access to that key, or

>>contact your support personnel

>>

>>_____

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>>_____

>>

>>response from Norton Support:

>>

>>Error: "Error 1402 Cannot open key" when installing

microsoft.public.windowsxp.security_admin: error 1406 with Norton

>>Norton Internet Security or Norton Personal Firewall
2002
>>
>>Situation:
>>While installing Norton Internet Security (NIS) or
Norton
>>Personal Firewall (NPF) 2002 to a Windows NT 4.0, 2000,
>>or XP
>>
>>computer, you see the error message "Error 1402 Cannot
>>Open Key: <%registry key%> Verify that you have
>>sufficient access to
>>
>>that key, or contact your support personnel."
>>
>>You may also see the