

Recovery console

Source:

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Date: 11/18/02

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Ok, so this seems to be a confirmed problem with Windows XP home and the professional version. It is related to the pre-installation of Windows XP. Service Pack One fixes the issue only if you have the recovery console installed prior to installing the service. For more information see <http://support.microsoft.com/default.aspx?scid=kb:en-us;Q308402>

I have to make a phone call now in order to get the hotfix for my problem. Hope this helps everyone else having the same trouble I have been having.

>-----Original Message-----

>I am running Windows XP home edition.

>I have Service pack 1 installed.

>I have a Dell Dimension 2100.

>

>Problem is that I have need to run the recovery console.

>But when I boot in to the recovery console and select the

>volume I am asked for an Administrator Password. I have

>tried everything I can think of to no avail. I then read

>a knowledge base bulletin about the administrator account

>is only visible when in safe mode. I start in safe mode,

>assign a password to the Administrator account. I can

>then use this password to access the administrator

>account while in safe mode. I then attempt to run the

>recovery console, when prompted for the password I enter

>that password and am told it is invalid.

>

microsoft.public.windowsxp.security_admin: Recovery console

- >Can someone tell me how to get or set the administrator
- >password for the recovery console it is quite obvious
- >that it isn't reading the user accounts from the
computer
- >or I would not be posting this message now.
- >
- >Going absolutely insane, send answer or send the men
with
- >the white jacket cause I am gonna need it!
- >
- >Thanks!
- >Carmen
- >.
- >