

## Re: Microsoft Knowledge Base Article – 308402

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2002-11/17831.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2002-11/17831.html)

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**From:** Wim Freijmuth ([w.freijmuth@hccnet.nl](mailto:w.freijmuth@hccnet.nl))

**Date:** 11/10/02

From: "Wim Freijmuth" <[w.freijmuth@hccnet.nl](mailto:w.freijmuth@hccnet.nl)>

Date: Sun, 10 Nov 2002 06:48:45 -0800

I am having this problem too.

I had the XP SP1 already express installed and as a last resort downloaded and executed the full network install. The problem in the recovery console appeared the same. Than I found that from the recovery console I could logon to 1.) C:\windows without entering a password (NULL password) which is very insecure.

I am still looking for ways to have my normal administrator password work in the recovery console. There is only one administrator (name = root) on this system

Wim Freijmuth

>-----Original Message-----

>Please read completely, and you will notice that

><http://support.microsoft.com/?kbid=308402>

>says:

>STATUS

>Microsoft has confirmed that this is a problem in the Microsoft

>products that are listed at the beginning of this article. This problem

>was first corrected in Windows XP Service Pack 1.

>

>So, the preferred solution is to install SP 1, which also provides

>fixes for other (including security) issues only available in SP 1.

>If this is not feasible, then call MS. The text about link below or

>contact PSS is boilerplate. Every time I have called, there is very

>minimal delay until I have an email with access info to  
the patch.  
>If you simply say you need a fix as defined in KB 308402  
that is  
>about all there is to the call.  
>  
>--  
>Roger Abell  
>MS MVP (Security, Windows), MCDBA, MCSE both  
>Associate Expert – Windows XP ExpertZone  
><http://www.microsoft.com/windowsxp/expertzone>  
>  
>"Stuart Hunter" <[shuntera@thetrash.technologist.com](mailto:shuntera@thetrash.technologist.com)>  
wrote in message  
>[news:456001c2878c\\$a16e0b30\\$35ef2ecf@TKMSFTNGXA11...](news:456001c2878c$a16e0b30$35ef2ecf@TKMSFTNGXA11...)  
>> Re: 'The Password Is Not Valid' Error Message Appears  
>> When You Log On to Recovery Console in Windows XP  
>>  
>>  
>> I have this problem and when I look at the Knowledgebase  
>> article it says:  
>>  
>> "To resolve this problem immediately, download the fix  
by  
>> clicking the download link later in this article or  
>> contact Microsoft Product Support Services to obtain the  
>> fix."  
>>  
>> However I can't see a link to the fix and would prefer  
>> not to have to dit on the phone for ages getting this  
>> sorted out.  
>>  
>> Anyone know where this hotfix resides?  
>>  
>> Stuart  
>> (take out the trash if replying by mail)  
>  
>  
>  
>