

## Re: Q308402 – 'The Password Is Not Valid'

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2002-10/15254.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2002-10/15254.html)

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**From:** Jupiter Jones ([jones\\_jupiter@hotmail.com](mailto:jones_jupiter@hotmail.com))

**Date:** 10/18/02

From: "Jupiter Jones" <[jones\\_jupiter@hotmail.com](mailto:jones_jupiter@hotmail.com)>

Date: Thu, 17 Oct 2002 17:25:46 -0600

You might have to reload the recovery console.  
Check to see if SP1 is in or not before attempting to install SP1 again.  
What are you trying to do in Recovery Console?

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Jupiter Jones

Please respond to newsgroup only.

Everyone can benefit from the message.

"David Campbell" <[Zelby250@Zhotmail.Zcom](mailto:Zelby250@Zhotmail.Zcom)> wrote in message news:5fd201c27618\$a658b800\$3bef2ecf@TKMSFTNGXA10...

> >Have you tried leaving password blank?

> >According to the Status "This problem was first corrected in Windows

> >XP Service Pack 1"

> >Q308402 will not fix it since this issue has been

> resolved with

> >Service Pack 1.

>

> I've tried every password I could imagine, including simply striking the ENTER key three times. The result is always the same: three strikes, reboot.

>

> >I do not think the Recovery Console is available with all OEM

> >computers, Gateway may not have supplied it.

>

> If I boot of the XP installation disc, I'm given the option to use the Recovery Console and a login prompt. I assume this meant that the Recovery Console is installed on my machine. Is it possible I could see this prompt even if the service isn't actually available?

>

> If so, then does this mean that I must install Recovery Console and then install SP1 a second time as Q308402 would suggest?

>

> --David

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> Please delete the Z's in my email address to reply via email.