

Re: Windows Messenger Quits as Soon as opened. Need help.

Source:

http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2002-07/4622.html

From: Sean25 (spam@spamcop.net)

Date: 07/03/02

From: "Sean25" <spam@spamcop.net>

Date: Wed, 03 Jul 2002 21:36:46 GMT

"Jonathan Kay [MVP]" <msnewsreplies@jonathankay.com> wrote in message
news:Ovv2VaqICHA.2620@tkmsftngp13...

> *Greetings Sean,*

>

> *It's a bug in Messenger 4.6. In previous versions of Messenger, if the
registry keys for*

> *Messenger didn't exist, Messenger would create it them itself. Beginning
with Messenger 4.6*

> *however, when not under an administrator account, instead of creating the
missing registry*

> *keys, it simply exits. The latest Messenger 4.7 beta (not publically
available), fixes this*

> *problem.*

>

> *Besides doing what you suggested, you can just run a .reg file to replace
the missing*

> *registry key and data (I normally have it on my web site, but it's down
temporary at the*

> *moment, so I've just attached it to this post).*

>

> _____
> *Jonathan Kay*

> *Windows MVP, Messenger*

> *Associate Expert*

> *<http://www.microsoft.com/windowsxp/expertzone/>*

> *Messenger Resources – <http://messenger.jonathankay.com>*

>

> *"Sean25" <spam@spamcop.net> wrote in message*

news:zCBU8.5791\$0c1.469596@news1.west.cox.net...

>> *Ok, after writing this, I know what caused it but still don't know why
it*

>> *is. I don't know why I didn't remember this, because I had already seen
this*

>> *happen from experience with XP in the past. If you create a new user*

>> *account, you have to log into it for the first time as an admin account*

microsoft.public.windowsxp.security_admin: Re: Windows Messenger Quits as Soon as opened. Need help.

and

> > *then later change it to a limited user. If you log into a new account for*

> > *the first time and it is set to limited, Windows Messenger refuses to load.*

> >

> > *I've seen this in the past, but forgot that I had done this on this account.*

> > *Anyway, I deleted the account and started over, logged into it as an admin*

> > *account first and then changed it back to limited, which fixed my problem.*

> > *But as long as I have this post here, I'm wondering if anyone knows why this*

> > *is. You'd think Windows Messenger would be smart enough – since I know I'm*

> > *not the only person who creates a limited user account without making sure*

> > *to log in with it as an admin account for the first logon.*

> >

> > *Is there any reason for this behavior? It is repeatable every time – and*

> > *Windows Messenger will refuse to run ever on an account that has been logged*

> > *in for the first time as a non-admin account. The only way to correct it is*

> > *to delete the account and start over, logging in with the account being an*

> > *admin account for the first logon.*

> >

> > *"Sean25" <spam@spamcop.net> wrote in message*

> > *news:53BU8.5785\$0c1.466760@news1.west.cox.net...*

> > > *I've just created a new limited user on WindowsXP Pro and Windows Messenger*

> > > *does nothing when you try to launch it. No error, just quits before it even*

> > > *loads. Works fine for all other users, but not the newly created user.*

> > >

> > > *I have seen this happen after an admin account resets windows logon*

> > *password*

> > > *of a user account, but the password has not been reset and this is a newly*

> > > *made windows logon account. But I'm sure that even though the password*

> > > *wasn't reset, that the key to fixing it would be the same as it would if*

> > *the*

> > > *password was reset. Is there a registry key or file that needs to be*

> > > *deleted*

> > > *or set back to a default state in order to get Windows Messenger to be*

> > > *launchable again?*

> > >

> > > *Does anyone know what file is changed when a password is reset that*

Re: Windows Messenger Quits as Soon as opened. Need help.

microsoft.public.windowsxp.security_admin: Re: Windows Messenger Quits as Soon as opened. Need help.

makes

> > > *Windows Messenger no longer load when you try to launch it? Some form of*

> > > *user certificate maybe? I'm just assuming that this is where the problem*

> > > *lies, but I have no idea. Does anyone knows any other reason as to why*

> > > *Windows Messenger would not load for a single user while it continues to*

> > *run*

> > > *just fine for other users, if it isn't associated with the same thing that*

> > > *happens when you reset a user account password?*

> > >

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