

microsoft.public.windowsxp.security_admin: Re: Windows Messenger Quits as Soon as opened. Need help.

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Source:

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From: Jason Tsang (jason-onlineDEL@ETEmvps.org)

Date: 07/03/02

From: "Jason Tsang" <jason-onlineDEL@ETEmvps.org>

Date: Wed, 3 Jul 2002 11:52:14 -0400

Feeling broadband withdrawal yet Jonathan? =)

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Jason Tsang - Windows XP MVP & Associate Expert

Find out about the MS MVP Program -

<http://mvp.support.microsoft.com/default.aspx?scid=fh;en-us;MVPINTRO>

Find out about the Windows XP Expert Zone -

www.microsoft.com/windowsxp/expertzone

"Jonathan Kay [MVP]" <msnewsreplies@jonathankay.com> wrote in message news:Ovv2VaqICHA.2620@tkmsf

> Greetings Sean,

>

> It's a bug in Messenger 4.6. In previous versions of Messenger, if the registry keys for
> Messenger didn't exist, Messenger would create it them itself. Beginning with Messenger 4.6
> however, when not under an administrator account, instead of creating the missing registry
> keys, it simply exits. The latest Messenger 4.7 beta (not publically available), fixes this
> problem.

>

> Besides doing what you suggested, you can just run a .reg file to replace the missing
> registry key and data (I normally have it on my web site, but it's down temporary at the
> moment, so I've just attached it to this post).

>

> _____
> Jonathan Kay

> Windows MVP, Messenger

> Associate Expert

> <http://www.microsoft.com/windowsxp/expertzone/>

> Messenger Resources - <http://messenger.jonathankay.com>

>

> "Sean25" <spam@spamcop.net> wrote in message news:zCBU8.5791\$0c1.469596@news1.west.cox.net...

> > Ok, after writing this, I know what caused it but still don't know why it
> > is. I don't know why I didn't remember this, because I had already seen this
> > happen from experience with XP in the past. If you create a new user
> > account, you have to log into it for the first time as an admin account and
> > then later change it to a limited user. If you log into a new account for
> > the first time and it is set to limited, Windows Messenger refuses to load.

>

> > I've seen this in the past, but forgot that I had done this on this account.

> > Anyway, I deleted the account and started over, logged into it as an admin

> > account first and then changed it back to limited, which fixed my problem.

> > But as long as I have this post here, I'm wondering if anyone knows why this

> > is. You'd think Windows Messenger would be smart enough - since I know I'm

> > not the only person who creates a limited user account without making sure

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> > to log in with it as an admin account for the first logon.
> >
> > Is there any reason for this behavior? It is repeatable every time - and
> > Windows Messenger will refuse to run ever on an account that has been logged
> > in for the first time as a non-admin account. The only way to correct it is
> > to delete the account and start over, logging in with the account being an
> > admin account for the first logon.
> >
> > "Sean25" <spam@spamcop.net> wrote in message
> > news:53BU8.5785\$0c1.466760@news1.west.cox.net...
> > > I've just created a new limited user on WindowsXP Pro and Windows
> > Messenger
> > > does nothing when you try to launch it. No error, just quits before it
> > even
> > > loads. Works fine for all other users, but not the newly created user.
> > >
> > > I have seen this happen after an admin account resets windows logon
> > > password
> > > of a user account, but the password has not been reset and this is a newly
> > > made windows logon account. But I'm sure that even though the password
> > > wasn't reset, that the key to fixing it would be the same as it would if
> > > the
> > > password was reset. Is there a registry key or file that needs to be
> > > deleted
> > > or set back to a default state in order to get Windows Messenger to be
> > > launchable again?
> > >
> > > Does anyone know what file is changed when a password is reset that makes
> > > Windows Messenger no longer load when you try to launch it? Some form of
> > > user certificate maybe? I'm just assuming that this is where the problem
> > > lies, but I have no idea. Does anyone knows any other reason as to why
> > > Windows Messenger would not load for a single user while it continues to
> > > run
> > > just fine for other users, if it isn't associated with the same thing that
> > > happens when you reset a user account password?
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