

Re: Windows Messenger Quits as Soon as opened. Need help.

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From: Sean25 (spam@spamcop.net)

Date: 07/03/02

From: "Sean25" <spam@spamcop.net>

Date: Wed, 03 Jul 2002 11:55:11 GMT

Ok, after writing this, I know what caused it but still don't know why it is. I don't know why I didn't remember this, because I had already seen this happen from experience with XP in the past. If you create a new user account, you have to log into it for the first time as an admin account and then later change it to a limited user. If you log into a new account for the first time and it is set to limited, Windows Messenger refuses to load.

I've seen this in the past, but forgot that I had done this on this account. Anyway, I deleted the account and started over, logged into it as an admin account first and then changed it back to limited, which fixed my problem. But as long as I have this post here, I'm wondering if anyone knows why this is. You'd think Windows Messenger would be smart enough – since I know I'm not the only person who creates a limited user account without making sure to log in with it as an admin account for the first logon.

Is there any reason for this behavior? It is repeatable every time – and Windows Messenger will refuse to run ever on an account that has been logged in for the first time as a non-admin account. The only way to correct it is to delete the account and start over, logging in with the account being an admin account for the first logon.

"Sean25" <spam@spamcop.net> wrote in message
news:53BU8.5785\$0c1.466760@news1.west.cox.net...

> *I've just created a new limited user on WindowsXP Pro and Windows
Messenger*

> *does nothing when you try to launch it. No error, just quits before it
even*

> *loads. Works fine for all other users, but not the newly created user.*

>

> *I have seen this happen after an admin account resets windows logon
password*

> *of a user account, but the password has not been reset and this is a newly*

> *made windows logon account. But I'm sure that even though the password*

> *wasn't reset, that the key to fixing it would be the same as it would if*

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the

> *password was reset. Is there a registry key or file that needs to be deleted*

> *or set back to a default state in order to get Windows Messenger to be launchable again?*

>

> *Does anyone know what file is changed when a password is reset that makes*

> *Windows Messenger no longer load when you try to launch it? Some form of*

> *user certificate maybe? I'm just assuming that this is where the problem*

> *lies, but I have no idea. Does anyone knows any other reason as to why*

> *Windows Messenger would not load for a single user while it continues to*

run

> *just fine for other users, if it isn't associated with the same thing that*

> *happens when you reset a user account password?*

>

>