

## Re: limited user login will not open Adobe Photoshop in Windows XP

**Source:**

[http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security\\_admin/2002-06/1971.html](http://www.derkeiler.com/Newsgroups/microsoft.public.windowsxp.security_admin/2002-06/1971.html)

---

**From:** Robert ([rdmathar@swbell.net](mailto:rdmathar@swbell.net))

**Date:** 06/02/02

From: "Robert" <[rdmathar@swbell.net](mailto:rdmathar@swbell.net)>

Date: Sat, 1 Jun 2002 16:48:19 -0700

I checked with Adobe before posting this Question. They do not have answer.... The Photoshop Elements is Windows certified for Windows XP....???

I will try out these tools, thank you.

I am assumeing the Sysinternal.com is [www.sysinternals.com](http://www.sysinternals.com) and is a web site.

I will give this a try. Let me know if there is a more complete address or have I guessed correctly.

>-----Original Message-----

>Step 1 – research at Adobe, and also email to them that their

> application needs to be Windows logo certified. You would

> not have this issue if it were.

>

>Step 2 – go to [sysinternals.com](http://sysinternals.com) and get filemon and regmon tools

> and use these to find what accesses are not being allowed, and

> then modify permissions on them once they are identified.

>

>--

>Roger Abell

>MVP (Windows Platform) Associate Expert

>The Expert Zone – [www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)

>

>"Robert" <[rdmathar@swbell.net](mailto:rdmathar@swbell.net)> wrote in message

>news:a63701c20935\$f8c87a80\$3aef2ecf@TKMSFTNGXA09...

>> Since Window XP Professional can out, I have been try

microsoft.public.windowsxp.security\_admin: Re: limited user login will not open Adobe Photoshop in Windows XP

to  
>> *get Photoshop Elements to operate with a Limited User*  
>> *login in Windows XP Pro. Program will work fine as long*  
as  
>> *the user is an Administrator with full user rights.*  
Power  
>> *user and Limited user will not open Photoshop Elements.*  
I  
>> *get a message saying the Photoshop.exe is locked and*  
needs  
>> *to be unlocked using windows explorer program menu. I*  
have  
>> *not found the setting in Windows XP will not unlock the*  
>> *files. I have set all of the setting in administrator*  
>> *tools \ local security \ local policy \ user right*  
>> *assignment and security options for both limited user*  
and  
>> *power user to the same as Administrator and still the*  
lock  
>> *out occurs.*  
>>  
>> *I have gone to the respective drives, partictions,*  
files  
>> *and given everyone the same permissions to use and*  
share.  
>> *The lock out still occurs.*  
>>  
>> *I have installed the program under the user name with*  
the  
>> *login in set to administrator changed the login to*  
limited  
>> *use and it worked fine. Switch users and the program*  
>> *worked fine. When the computer was restarted with a*  
>> *complete cold restart the same lock out problem occured*  
>>  
>> *The only solution I have found is to format the drive*  
>> *where the OS is install (C:\ partition) as Fat 32.*  
NTFS  
>> *appears to be the problem. Photoshop Elements uses a*  
>> *scratch disk to load large pictures. If this scratch*  
disk  
>> *attempts to run on a NTFS formatted partiction under*  
>> *Windows XP Pro with a limited user login the locked*  
error  
>> *occurs. This error does not occur under Windows 2000*  
>> *Pro.*  
>>  
>> *Where to I find the setting in Windows XP Pro to allow*  
me  
>> *to use NTFS with this program.*  
>>

Re: limited user login will not open Adobe Photoshop in Windows XP

microsoft.public.windowsxp.security\_admin: Re: limited user login will not open Adobe Photoshop in Windows XP

>  
>  
>  
>