

password logon

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I installed XPpro for a friend around 2 months ago, when I did I turned off the password manager I thought. She's now getting a logon box saying she needs too change her password. I don't even remember giving her a password, I've entered everything imaginable I can think of. Any ideas short of reformatting? And if I do have too reformat any ideas how too save her old email? please anyone with any knowledge would really be appreciated.