

Re: OS destroyed?

Source:

<http://www.derkeiler.com/Newsgroups/microsoft.public.windows.vista.security/2008-07/msg00432.html>

- *From:* "Hank Arnold (MVP)" <rasilon@xxxxxxx>
 - *Date:* Sun, 27 Jul 2008 12:55:41 -0400
-

Dave T. wrote:

Hank Arnold (MVP) wrote:

Stefan wrote:

"Hank Arnold (MVP)" wrote:

Stefan wrote:

"Hank Arnold (MVP)"
wrote:

Stefan
wrote:

Some
significant
delay
in
programm
opening
required
me
to
run
the
anti
virus
program.
And
for
the
first
time

Re: OS destroyed?

since
10
years
some
was
found:
A
trojan
and
I
got
the
following
warning:
Object:
deskbar.dll
Path:
C:\Program
Files\Brockhaus
Multimedia\Brockhaus
multimedial
Status:
Datei
in
Quarantäne
verschoben
Virus:
Win32:Adware-gen
[Adw]
After
cleaning
some
fuctions
do
not
work
pprperly:
Do
I
need
to
reinstall
the
OS
now?
Or
is
it
OK
with
service

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pack1?

With
many
thanks
for
answers

Stefan

Need more
details...
What
"functions
do not work
properly"?
What are
the
symptoms?
Are there
any errors
in the Event
Logs?

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Regards,
Hank
Arnold
Microsoft
MVP
Windows
Server –
Directory
Services

Hi Hank,

when starting the PC I get
the following warnings.

1.

C:\windows\system32\rasman.dll
is not properly installed or
contains an error

2.

C:\windows\system32\AUDIOSES.DLL
is not properly installed or
contains an error

(The warning text

Re: OS destroyed?

I translated from German to English (this PC has a German installation)

For both I can only click 'OK'

For the first warning I need to click this 'OK' two times

For the second warning I need to click this 'OK' several times.

Then when starting the Internet Explorer browser I get again the warning
C:\windows\system32\rasman.dll
is not properly installed or contains an error

And again I need to click this 'OK' two times.

Quite suspicious &

Thanks for your answer.

Stefan

Stephan,

I found this about rasman.dll.

<http://windowsitpro.com/article/articleid/14712/when-loading-a-program-i-get-the>

The second one sounds like an audio problem. I would try going into the Device Manager and check to see if any devices show up as with a red X or yellow exclamation point (!). If they do, try re-installing the drivers.

Regards,
Hank Arnold
Microsoft MVP
Windows Server – Directory Services

Thanks Hank!

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I found this file RASAPI32.DLL in the system but can not delete it – refused by the system itself.

The Audio device is well installed when I click on the audio icon and check the properties I get the message that the windows host process Rundll32 does not work.

More and more questions...

Stefan

Sorry, I'm out of ideas. At this point, I would seriously consider a clean install....

Hank,

is it possible the system was damaged by deleting a F/P?

What is an "F/P"?

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Regards,
Hank Arnold
Microsoft MVP
Windows Server – Directory Services
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