

Re: OS destroyed?

Source:

<http://www.derkeiler.com/Newsgroups/microsoft.public.windows.vista.security/2008-07/msg00428.html>

- *From:* "Hank Arnold (MVP)" <rasilon@xxxxxxx>
 - *Date:* Sun, 27 Jul 2008 12:00:04 -0400
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Stefan wrote:

"Hank Arnold (MVP)" wrote:

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"Hank Arnold (MVP)" wrote:

Stefan wrote:

Some significant delay in
programm opening required
me to run the anti virus
program. And for the first
time since 10 years some
was found: A trojan and I
got the following warning:
Object: deskbar.dll
Path: C:\Program
Files\Brockhaus
Multimedia\Brockhaus
multimedial
Status: Datei in Quarantäne
verschoben
Virus: Win32:Adware-gen
[Adw]
After cleaning some
fuctions do not work
prperly:
Do I need to reinstall the OS
now?
Or is it OK with service
pack1?

With many thanks for

Re: OS destroyed?

answers

Stefan

Need more details... What "functions do not work properly"? What are the symptoms? Are there any errors in the Event Logs?

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Regards,
Hank Arnold
Microsoft MVP
Windows Server – Directory Services

Hi Hank,

when starting the PC I get the following warnings.

1. C:\windows\system32\rasman.dll is not properly installed or contains an error
2. C:\windows\system32\AUDIOSES.DLL is not properly installed or contains an error

(The warning text I translated from German to English this PC has a German installation)

For both I can only click 'OK'
For the first warning I need to click this 'OK' two times
For the second warning I need to click this 'OK' several times.

Then when starting the Internet Explorer browser I get again the warning C:\windows\system32\rasman.dll is not properly installed or contains an error
And again I need to click this 'OK' two times.
Quite suspicious &

Thanks for your answer.

Stefan

Stephan,

I found this about rasman.dll.

<http://windowsitpro.com/article/articleid/14712/when-loading-a-program-i-get-the-error-message>

The second one sounds like an audio problem. I would try going into the Device Manager and check to see if any devices show up as with a red X or yellow exclamation point (!). If they do, try re-installing the drivers.

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Regards,
Hank Arnold
Microsoft MVP
Windows Server – Directory Services

Thanks Hank!

I found this file RASAPI32.DLL in the system but can not delete it – refused by the system itself.

The Audio device is well installed when I click on the audio icon and check the properties I get the message that the windows host process Rundll32 does not work.

More and more questions...

Stefan

Sorry, I'm out of ideas. At this point, I would seriously consider a clean install....

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Regards,
Hank Arnold
Microsoft MVP
Windows Server – Directory Services

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