

Re: Anti virus application turns off

Source:

<http://www.derkeiler.com/Newsgroups/microsoft.public.windows.vista.security/2008-07/msg00165.html>

- *From:* Kayman <kaymanDeleteThis@xxxxxxxxxxxxxx>
 - *Date:* Sat, 12 Jul 2008 14:43:41 +0700
-

On Fri, 11 Jul 2008 22:12:00 -0700, Tim wrote:

I had Norton on my computer, a few days ago it turned off and I was unable to turn it on again. I removed it and installed Windows One Care, same thing happened. I turned on Windows defender and that turned off.

I've now got McAfee installed, but I'm expecting the same to happen. I've run virus scans with all the above, but the problem regenerates itself.

can anyone help me on this ?

Read carefully, *focus*!!

A number of experts agree that the retail AV version of *McAfee*, *Norton* and *Trend Micro* has become cumbersome and bloated for the average user. These retail version software can play havoc with your PC.

1. Download and run the respective Removal Tools and try to get a refund:

<http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2005033108162039>

The Norton Removal Tool uninstalls all Norton 2008/2007/2006/2005/2004/2003 products and Norton 360 from your computer.

2. Download and run the McAfee Removal tool:

<https://us.mcafee.com/root/MCPR2.exe>

If you receive a security alert, click Yes.

Click Save to download the file to a location on your computer.

Navigate to the location where the file was saved.

Ensure all McAfee application windows are closed.

Double-click MCPR2.exe to run the removal tool.

Note: Windows Vista users must right-click and select Run as Administrator.

Restart your computer when prompted. Your McAfee products will not be fully removed until you restart.

All McAfee products are now removed from your computer.'

3. Uninstall Windows One Care in Add/Remove Programs (its detection rate is mediocre).

4. Ensure you Vista Firewall is activated.

Re: Anti virus application turns off

Don't use any 3rd party software firewall application!

5. Download/execute CCleaner – Free

Cleans temporary internet files, cookies, history, recent urls, application MRUs, etc. ...

http://www.filehippo.com/download_ccleaner/

If Windows Defender is utilized go to Applications, under Utilities uncheck "Windows Defender".

6. Real-time AV applications – for viral malware.

Do not utilize more than one (1) real-time anti-virus scanning engine!

Disable the e-mail scanning function during installation (Custom Installation on some AV apps.) as it provides no additional protection.

Avira AntiVir® Personal – FREE Antivirus

<http://www.free-av.com/>

You may wish to consider removing the 'AntiVir Nagscreen'

http://www.elitekiller.com/files/disable_antivir_nag.htm

or

Free antivirus – avast! 4 Home Edition

It includes ANTI-SPYWARE protection, certified by the West Coast Labs Checkmark process, and ANTI-ROOTKIT DETECTION based on the best-in class GMER technology.

http://www.avast.com/eng/avast_4_home.html

(Choose Custom Installation and under Resident

Protection, uncheck: Internet Mail and Outlook/Exchange.)

or

AVG Anti-Virus Free Edition

<http://free.grisoft.com/>

(Choose custom install and untick the email scanner plugin.)

or

ESET NOD32 Antivirus – Not Free

<http://www.eset.com/>

or

Kaspersky® Anti-Virus 7.0 – Not Free

<http://www.kaspersky.com/homeuser>

Why You Don't Need Your Anti-Virus Program to Scan Your E-Mail

<http://thundercloud.net/infoave/tutorials/email-scanning/index.htm>

A-S applications – for non-viral malware.

The effectiveness of an individual A-S scanners can be wide-ranging and oftentimes a collection of scanners is best. There isn't one software that cleans and immunizes you against everything. That's why you need multiple products to do the job i.e. overlap their coverage – one may catch what another may miss, (grab'em all).

SuperAntispyware – Free

<http://www.superantispyware.com/superantispywarefreevspro.html>

and

Ad-Aware 2007 – Free

Re: Anti virus application turns off

Re: Anti virus application turns off

http://www.javasoftusa.com/products/ad_aware_free.php

<http://www.download.com/3000-2144-10045910.html>

and

Spybot Search & Destroy – Free

<http://www.safer-networking.org/en/download/index.html>

and

Windows Defender – Free (build-in in Vista)

<http://www.microsoft.com/athome/security/spyware/software/default.msp>

WD monitors the start-registry and hooks registers/files to prevent spyware and worms to install to the OS.

Interesting reading:

<http://www.pcworld.com/article/id.136195/article.html>

"...Windows Defender did excel in behavior-based protection, which detects changes to key areas of the system without having to know anything about the actual threat."

After the software is updated, it is suggested scanning the system in Safe Mode.

A clarification on the terminology: the word "malware" is short for "malicious software." Most Anti-Virus applications detect many types of malware such as viruses, worms, trojans, etc.

What AV applications usually don't detect is "non-viral" malware, and the term "non-viral malware" is normally used to refer to things like spyware and adware.

On-demand AV applications.

(add it/them to your arsenal and use it/them as a "second opinion" av scanner).

David H. Lipman's MULTI_AV Tool

http://www.pctipp.ch/ds/28400/28470/Multi_AV.exe

<http://www.pctipp.ch/downloads/dl/35905.asp>

English:

<http://www.raymond.cc/blog/archives/2008/01/09/scan-your-computer-with-multiple-anti-virus-for-free/>

Additional Instructions:

http://pcdid.com/Multi_AV.htm

Kaspersky's AVPTool

<http://downloads5.kaspersky-labs.com/devbuilds/AVPTool/>

There's no updating involved since the scanning engine is updated several times a day and you simply download the updated scanner whenever you want to do a scan.

Dr.Web CureIt!® Utility – FREE

<http://www.freedrweb.com/cureit/>

Malwarebytes© Corporation – Anti-Malware

<http://www.malwarebytes.org/mbam/program/mbam-setup.exe>

Note: It is Free for private use. Just download (do NOT buy) and install.

Re: Anti virus application turns off

Re: Anti virus application turns off

Still have problems?

Download and execute HiJack This! (HJT)

http://www.trendsecure.com/portal/en-US/threat_analytics/HJTInstall.exe

Please, do not post HJT logs to this newsgroup.

Fora where you can get expert advice for HiJack This! (HJT) logs.

NOTE: Registration is required in any of the below before posting a log

<http://www.theeldergeek.com/forum/index.php?s=2e9ea4e19d3289dd877ab75a8220bff6&showforum=29>

<http://www.thespykiller.co.uk/index.php?board=3.0>

<http://www.bleepingcomputer.com/forums/forum22.html>

<http://castlecops.com/forum67.html>

<http://forums.tomcoyote.org/index.php?showforum=27>

<http://www.5starsupport.com/ipboard/index.php?showforum=18>

<http://www.spywarewarrior.com/viewforum.php?f=5>

Good luck :)

.