

# Re: PC is not working

---

*Source:*

<http://www.derkeiler.com/Newsgroups/microsoft.public.windows.vista.security/2008-06/msg00395.html>

---

- *From:* Malke <[malke@xxxxxxxxxxxxxxxxxxx](mailto:malke@xxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 05 Jun 2008 16:29:30 -0700
- 

Lucita wrote:

If I want to open the internet it just says "Windows cannot access the specified path or file. You may not have the appropriate permission to access the item."

If I open control panel and check up my security status or device manager or for example another system settings it's just saying the same!! I can't even run my antivirus. What is going wrong? Is my comp infected or something? I've got windows Vista 64x2 dual processor, 1.00 GB Ram

I'm so sorry but no one can answer your questions with so little information provided. Start here:

The First Question Of Troubleshooting: what changed between the time things worked and the time they didn't?

The Second Question of Windows Troubleshooting: what is the malware/virus status of the machine? If you think it is clean, what programs (and versions) did you use to determine this?

Be sure the computer is clean:

[http://www.elephantboycomputers.com/page2.html#Removing\\_Malware](http://www.elephantboycomputers.com/page2.html#Removing_Malware)

After you've answered the First Question and done the scanning at the Second Question's link, if you need more help post back. These links will give you ideas about what details to include so you can get the focused help you want:

<http://www.elephantboycomputers.com/page2.html#Usenet>  
<http://support.microsoft.com/default.aspx/kb/555375> – How to Ask a Question

Malke

—

MS-MVP

Re: PC is not working

Elephant Boy Computers  
[www.elephantboycomputers.com](http://www.elephantboycomputers.com)  
Don't Panic!