

Re: Vista Parental Controls no longer blocking websites

Source:

<http://www.derkeiler.com/Newsgroups/microsoft.public.windows.vista.security/2008-06/msg00211.html>

- *From:* "t-4-2" <dhuang1@xxxxxxxxxx>
 - *Date:* Mon, 26 May 2008 09:40:12 -0400
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"Red Baron" <Red Baron@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:9053714D-2BE3-4C80-A855-1C2E8F0D8FF2@xxxxxxxxxxxxxxxxxxxx

I have my kids accounts set to use the parental controls, with web sites whitelisted. This used to work fine. I was very surprised today to find my daughter on the M&M's website which is not in the whitelist. I checked that the parental controls are still enabled and still set to whitelist, and that the site was not in the whitelist – all true. But she can access any site at all right now (with both IE and Firefox). I'm concerned that Windows Update may have broken the parental controls. Has anyone else seen this?

Hello Red Baron,

Since you suspect that windows update might have something to do with the problem, We can "kill 2 birds in one stone" : ---

- 1.) unplug your connection to internet. The reason is to narrow down which update might be the culprit. By unplugging the connection, no more new updates will get mixed up with the ones you want to single out.
- 2.) TEMPORARILY you want Vista to stop doing auto-updating until you know for sure if the updates are ok. So, open Windows Update folder, click Change Settings , "dot" the option that says "Check for updates but let me choose -----", click OK.

3.) do a system restore choosing the day you KNOW parental control was working as your restore point. Now, check if it is back to normal. If yes, open the Windows Update folder and find out if there are any updates waiting to be installed.(System restore operation could kick out some updates that were installed After the restore point date. Ex. restore point is May 22nd, any updates installed on the 23rd, 24th and 25th would be kicked out.)

If there are updates kicked out, manually install them ONE at a time.After each update re-installed, check the Parental Control . If ok, next update, and so on. This way, you can prove or disprove your suspicion. It could be something else, such as installing a new program, making settings changes etc.

Remember, after all said and done, change Windows Update back to auto, re-connect to internet.

Let me know of your results.

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