

Re: W2K3 & VPN blocking access to server

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<http://www.derkeiler.com/Newsgroups/microsoft.public.windows.server.security/2006-05/msg00121.html>

- *From:* "riley" <rileypetty@xxxxxxx>
 - *Date:* Wed, 17 May 2006 21:21:36 -0500
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Thank you very much Steven for the quick response. I don't have access to the customer's location right now but I'm trying to get my homework done before tomorrow morning. This customer is not familiar with many of the issues you discussed below. He was trying to help me out this morning by giving me remote access through a MS VPN to his SQL/Exchange server. I was busy with another customer and couldn't get back to him to stop everything (not that I've been much help the rest of the day). He used the "Configure Your Server Wizard" in Win2003. I'm certain he didn't do anything but launch the wizard and follow the clicks. According to him when it didn't work he just reversed the process and uninstalled the VPN. When he called this afternoon saying Outlook would not connect to the Exchange Server 2003 I went over thinking it was an Exchange problem. After looking around in the network I realized you could not see the server in question from anywhere on the network and from the sever you could not see any other machines. I can ping the machine. I can get into AD and look at the properties of the machine. Just cannot connect to it. We can get to Exchange via OWA and I assume that's because OWA is web based on the local machine. I'll have to wait until tomorrow morning to get into RRAS. When you run the wizard to install a VPN does it open/turn on RRAS? He had installed Terminal Services on that same machine this past Friday. Does that have anything to do with this problem/VPN? I don't think he configured anything in the VPN area except to take the defaults. Anyway, I hope this additional information helps a little more. Thanks again for the help.

Riley

"Steven L Umbach" <n9rou@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:eZBdr6heGHA.1264@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Did they disable RRAS? You can check by going into the Remote Access Management Console. If the server still shows a green up arrow then it is enabled and probably what has happened is that configuring VPN enabled input/output filters on the network adapter and I believe disabling Remote Access will remove them or you could do it manually [see first link below] if you need to leave Remote Access enabled for some reason. Also check the Windows Firewall to see if it is enabled and if it is and should be that

it

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has the proper exemptions. Another thing to look at is to see if someone configured an ipsec policy on the server that is restricting what ports

can

be used. You can go into Local Security Policy to see if an ipsec policy

is

assigned and also examine the properties of the ipsec policy such as the filter lists to see how traffic is restricted. ---- Steve

<http://support.microsoft.com/default.aspx?scid=kb:en-us:324262>

"riley" <rileypetty@xxxxxxx> wrote in message
<news:eqzNkeheGHA.764@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Hello,

We have a customer that is running Exchange 2003 (std) on a Windows

Server

2003 (std) SP1 and they mistakenly ran the server configuration wizard
this

morning to turn on VPN when all they needed was Terminal Services. After
they removed the VPN they could no longer connect to the server with
Outlook

or see other machines in the domain from the server. Also, no other
machines

could see the server in question. The server could still log on to the
domain as usual and you could get email via OWA from any client in the
domain but not with a direct Outlook connection. I cannot figure out how
to

solve the problem. I'm certain a switch got turned on with the VPN
installation but I don't know which one. Also, there is SQL on the

server

that we can't get to it either. Can someone help with this problem?

Riley

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