

Re: CTRL-ALT-DEL SCREEN VANISHES

Source:

<http://www.derkeiler.com/Newsgroups/microsoft.public.windows.server.security/2006-02/msg00115.html>

- *From:* "Mr Durand" <eldocomp@xxxxxxxx>
 - *Date:* Wed, 22 Feb 2006 22:36:06 -0700
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yes...temporarily it fixes the issue. It was 12 days between failures the last time around now it seems like it is failing again a mere 7 hours later after my last reboot.

Dave

"Steven L Umbach" <n9rou@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:uyNo%23wBOGHA.3924@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Does a reboot fix the problem?? Maybe enabling performance monitor logging for memory and CPU can give you an idea of what is going on. It could also be a hardware problem such as a flaky power supply or overheating CPU but those problems are usually not as regular. --- Steve

"Mr Durand" <eldocomp@xxxxxxxx> wrote in message news:eOFIKUBOGHA.2604@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

The only problem is that it is running along fine and then goes out the window in a matter of a minute or two and this is making it difficult to see what state the system is in at the moment it starts happening.

Dave

"Steven L Umbach" <n9rou@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:uxusLMBOGHA.536@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Does a reboot solve the problem? If so it sounds like you may have a memory leak on some process. I have not tried it myself but there are some Resource Kit tools called memmonitor and memtriage that may help troubleshoot such as shown in the link below. As soon as you experience

Re: CTRL-ALT-DEL SCREEN VANISHES

reduction in performance be sure to check Task Manager for memory/CPU usage and it would be a good idea to use something like Process Explorer from SysInternals to save a baseline of what memory and CPU usage is for your processes when everything is running well. ---- Steve

<http://www.microsoft.com/downloads/details.aspx?FamilyID=9d467a69-57ff-4ae7-96ee-b1>

"Mr Durand" <eldocomp@xxxxxxxxxx> wrote in message news:uGAUmJAOGHA.1676@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I have a Dell PowerEdge 2550 server running Windows 2003 SP1 and have strange behavior occurring every 7-14 days. The server will always respond to a ping however when the problems start, I notice services start becoming choppy in response and eventually do not respond at all....when it gets into this state, I cannot access the system with RDP and the actual system console loses the Ctrl-Alt-Del screen which was displayed prior to the trouble starting.

The server runs the following apps/services

IIS 6.0
Windows SharePoint Services
MSDE for SharePoint
XWall 3.34

The server is protected by firewall appliances and the event logs show no signs of any trouble on the system at anytime. A straight 2 hour Dell hardware diag run reflected no problems on the system whatsoever.

Any idea what direction I can take to resolve the issue? I'm convinced it is software and maybe even specifically with the Isass engine but can't confirm without any event entries to go on. This doesn't happen frequently though it does consistently happen. The server has 3GB of RAM and everytime I look in on it, it has more than half of the

Re: CTRL-ALT-DEL SCREEN VANISHES

physical RAM available with normal paging.

I'm stumped....I'll call PSS if I have to but
the problem is I can't
force the problem to occur making it more
difficult to troubleshoot.

Dave
Phoenix, Arizona