

Re: Serious EFS Issue

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.windows.server.security/2004-10/0124.html>

From: Roger Abell (*mvpNOSpam_at_asu.edu*)

Date: 10/06/04

Date: Wed, 6 Oct 2004 01:08:17 -0700

OK, now I may be missing something here, but you did say that the problem started after you rehosted the machine, and the machine is an XP Pro.

You did not say, but let's assume that, this domain account does not use a roaming profile.

So, have you tried setting the account's password back to what it was at the time when the ghost image was taken?

Now, this may be complicated if attempts at use of EFS have subsequently triggered creation of a second certificate for use with EFS (use the account to look in the Certificates mmc at its private certs).

Access to EFS secured data in XP is dependent on the account password matching what it was when the EFS key was last secured away. When you ghosted back down an old image if the profile is locally stored, then you overwrote the EFS key store with an old version, which may have corresponded to a prior password of the account.

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"Dave Leonardi" <daveleonardi@yahoo.com> wrote in message news:%23LgCfTuqEHA.556@tk2msftngp13.phx.gbl...

> Good Morning,

>

> I had a question regarding Encrypted File System. I have a particular
> scenario where I encrypted an end user's My documents folder (Redirected
> Folder). What has happened is that her machine was since then imaged
> (ghosted). Now she is unable to retrieve her documents which are showing
> to

> be encrypted with no recovery agent. Her encryption details shows her as
> being a user that can access the files, but she cannot access it nor
> anyone

> else. She receives denied because of user access privileges. I as the
> Domain

> admin cannot even access or unencrypted the files. We are running a native
> W3K Server environment with group policies and 2000/ XP Pro workstations.

> The individual's My Document files I'm having issues with is running XP
> Pro

> SP1. I'd appreciate it anyone can possibly lend a solution to this
> dilemma.

> Thank you for your time.

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microsoft.public.windows.server.security: Re: Serious EFS Issue

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> Regards,

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> David Leonardi

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