

Re: HELP !!! User cannot log into the Terminal Server

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I agree with Steve's advice

check to make sure that the Windows 2000 TS is still a domain member in good standing by running the support tool netdiag on it

as the error message you report indicates that, if the login attempt was done correctly indicating domain, the TS cannot access its DCs for authentication.

Can any domain account log into that TS server?

"Alvin Lau" <[Alvin.Lau@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Alvin.Lau@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:583C58A3-1AF7-4DE2-B799-C89D660B6EBF@xxxxxxxxxxxxxxxxxxxx](mailto:news:583C58A3-1AF7-4DE2-B799-C89D660B6EBF@xxxxxxxxxxxxxxxxxxxx)

Hi,

We got 3 Servers. one Domain controller (win2k), one Terminal Server 1 (win2k), and one Terminal Server 2 (w2k3).

This is my question:

I created a new user (A) in AD, with all permission for terminal services. when i use user A to log into TS1 (win2k), it will give me an error message

said "The system could not log you on. Make sure your User name and domain are correct..."

But when i try to use the same username and password to log into TS2 (W2k3), he can login successfully.

I did check the TS1 (w2k) event logs, and it gave me event ID 529 (unknown username and password).

I did try to copy / create a new user to test, but it still gave me the same result.

Does anyone know what causing this problem and how to fix it? I cant create

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a new user to use TS1 anymore.

Thank you.