

## Re: access denied

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*Source:* <http://www.derkeiler.com/Newsgroups/microsoft.public.win2000.security/2005-12/msg00144.html>

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- *From:* "Roger Abell [MVP]" <[mvpNoSpam@xxxxxxx](mailto:mvpNoSpam@xxxxxxx)>
  - *Date:* Fri, 23 Dec 2005 23:10:29 -0700
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Well, assuming the account SMEDLEY\Administrator is still a member of the Administrators group then you may need to check for malware inhabiting the machine (which actually is a pretty good idea before trying to install the rollup anyway)

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Roger Abell

Microsoft MVP (Windows Server : Security)

MCDBA, MCSE W2k3+W2k+Nt4

"PO""d x-Marine" <[POdxMarine@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:POdxMarine@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:D94E7FE8-3D6D-4D16-86B1-E1B0CE94822C@xxxxxxxxxxxxxxxx](mailto:news:D94E7FE8-3D6D-4D16-86B1-E1B0CE94822C@xxxxxxxxxxxxxxxx)

> got the following while trying to install rollup for sp4 for win 2000 pro.

> Event Type: Error

> Event Source: NtServicePack

> Event Category: None

> Event ID: 4373

> Date: 12/23/2005

> Time: 3:13:15 AM

> User: SMEDLEY\Administrator

> Computer: SMEDLEY

> Description:

> Windows 2000 Update Rollup 1 installation failed.

> Access is denied.

> then this.

> Event Type: Error

> Event Source: NtServicePack

> Event Category: None

> Event ID: 4379

> Date: 12/23/2005

> Time: 3:13:23 AM

> User: SMEDLEY\Administrator

> Computer: SMEDLEY

> Description:

> Windows 2000 Hotfix Update Rollup 1 installation failed.

> Update Rollup 1 installation did not complete.

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> this is just one of many issues i'm trying too address on my home

> computer.

> anyone any thoughts.

Re: access denied

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