

Re: User keeps losing logon as service right after a power outage

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From: Steven L Umbach (*n9rou_at_nospam-comcast.net*)

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If a password reset fixes the problem then it is not a problem with user rights but apparently a problem with the password expiring. You can use the command `net user username` to see details about a user account after it has been configured to see if it is what you expect. Also check to see if there are Group Policy startup scripts that may be executing on startup causing a problem and look at their user account properties to make sure that "user must change password at next logon" is not checked which I suspect may be the problem. Use `lusrmgr.msc` and go to users to check the user account properties for the particular user. — Steve

"Karim Mardhani" <KarimMardhani@discussions.microsoft.com> wrote in message news:F4AE15B4-9ECE-4362-AE9E-304A94F7EE95@microsoft.com...

> *Hi All:*

>

> *I have developed a .NET windows application which uses a third party
> database server. The db server can be installed as a service but the user
> which starts this service must be very restricted due to security reasons.
> So in the installation of my application I first create a user and then I
> install the db server and then I install my application. I use following
> script to create the user:*

>

> *net user /add /y dbuser password /EXPIRES:NEVER /COMMENT:"DB Service
> Account" /FULLNAME:"DB Service Account"*

>

> *ntrights -u dbuser +r SeServiceLogonRight
> ntrights -u dbuser +r SeNetworkLogonRight
> ntrights -u dbuser +r SeInteractiveLogonRight*

>

>

> *This works fine initially till the clients have power outage. Once they
> start PC back up after power has come back, for some reason this user
> can't*

> *start the db service. The error we get is "1069 logon failure".*

> *Basically*

> *to fix this problem I have to go into "users and password" and set the
> password for this user again to the same password as original during*

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> *install*

> *time and then every thing starts working.*

>

> *I am not sure why after a power outage this user would lose its password?*

>

> *Maybe the way the user is created or given the rights is not correct?*

>

> *Any help in this regard would greatly be appreciated.*

>

> *Thanks*

>

> *Karim*