

Re: Permission Denied During Windows Update

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.win2000.security/2005-07/0350.html>

From: Victory (*ashishchamaria_at_hotmail.com*)

Date: 07/25/05

Date: Mon, 25 Jul 2005 13:06:25 +0530

Thanks a Lot Denis !!!

The problem was with the Group Policy at the domain level.

The activity "Manage auditing and security log" had permissions for Domain Administrator only.

The setting has now been removed from the Domain Server and things are normal again. I have installed all the updates.

Thanks also on behalf of my Domain Administrator.

Victory

P.S. HTH !!??

"Denis Wong @ Hong Kong" <H_O_T_A_P_P_S_@_H_O_T_M_A_I_L_._C_O_M> wrote in message news:u5H8o6mjFHA.1968@TK2MSFTNGP14.phx.gbl...

> *Hi Victory,*

>

> *The error 0x8007f004 means Insufficient Privilege . Pls take a look at this*

> *link and make sure the account used for updating have the privileges stated*

> *by Narayana from MS.*

>

>

> <http://groups-beta.google.com/group/microsoft.public.windowsupdate/msg/e96f5fdd11e8c6a8>

>

> *Note that other than local security policy, the setting can also be affected*

> *by domain policy. So if you are not sure, ask your domain admins.*

>

> *HTH this time.*

>

> *br,*

> *Denis*

>

> *"Victory" <ashishchamaria@hotmail.com> wrote in message*

> *news:OtWW2ocjFHA.1416@TK2MSFTNGP09.phx.gbl...*

> > *Hello,*

> > *I am working on a Win200Professional machine connected to my office LAN.*

microsoft.public.win2000.security: Re: Permission Denied During Windows Update

> *The*
> > *domain administrator recently formatted my machine and did a clean*
install
> > *of Win200Prof. SP4. After that, using his own login account, he*
explicitly
> > *downloaded all the updates from the Windows Update website and installed*
> > *them.*
> >
> > *Now, some new updates have been released by microsoft, and if I goto the*
> > *Windows Update website, I am able to download the updates. But when I*
> > *install them it fails. I have tried manually running the patch, from the*
> > *C:\WUTemp folder, where it got downloaded, but it fails with a message:*
> *"You*
> > *donot have permissions to update Windows2000. Please contact your system*
> > *administrator." I have contacted the domain administrator and he says*
that
> *I*
> > *have all the permissions to do the installation.*
> >
> > *My login-account is also a part of the Administrators group and I am*
> *allowed*
> > *to install softwares on my machine. And even if I login using the Local*
> > *Administrator account, I get the same error. Its only through the*
account
> *of*
> > *Domain Administrator that the updates are getting installed.*
> >
> > *Also, there is some setting done at our domain server whereby the client*
> > *machines are not allowed to make changes to the Windows Updates settings*
> > *from Control Panel. The settings have already been set to "Automatically*
> > *download and install at 1PM everyday". Initially when the updates were*
> *first*
> > *installed (using the Domain Administrator's account), my machine had a*
SUS
> > *client. Later on, when I failed to install newer updates (using my*
> *account),*
> > *I even upgraded my machine to WSUS client, but still continued to get*
the
> > *same error.*
> >
> > *One another interesting observation. The Auto Update feature also*
> *downloads*
> > *the updates and show me a popup from the system tray that new updates*
are
> > *ready to be installed. Now, if I click on the install button, the*
patches
> > *fail to install. However, if I donot click on install button, the*
updates
> > *get successfully installed at their scheduled time of 1PM.*
> >
> > *Please find below the details from Event Log for one of the failures*

> *during*
> > *install.*
> >
> > *Any help will be much appreciated.*
> >
> > *Regards,*
> > *Victory*
> >
> > ***** EVENT LOG DETAILS *****
> > *Event Type: Error*
> > *Event Source: Windows Update Agent*
> > *Event Category: Installation*
> > *Event ID: 20*
> > *Date: 19-Jul-05*
> > *Time: 3:30:56 PM*
> > *User: N/A*
> > *Computer: HGLPC162*
> > *Description:*
> > *Installation Failure: Windows failed to install the following update*
with
> > *error 0x8007f004: Security Update for Windows 2000 (KB901214).*
> > *Data:*
> > *0000: 57 69 6e 33 32 48 52 65 Win32HRe*
> > *0008: 73 75 6c 74 3d 30 78 38 sult=0x8*
> > *0010: 30 30 37 66 30 30 34 20 007f004*
> > *0018: 55 70 64 61 74 65 49 44 UpdateID*
> > *0020: 3d 7b 44 34 39 46 38 43 = {D49F8C*
> > *0028: 44 39 2d 37 35 30 42 2d D9-750B-*
> > *0030: 34 31 30 44 2d 39 31 46 410D-91F*
> > *0038: 41 2d 42 44 38 44 45 43 A-BD8DEC*
> > *0040: 35 31 44 39 41 36 7d 20 51D9A6}*
> > *0048: 52 65 76 69 73 69 6f 6e Revision*
> > *0050: 4e 75 6d 62 65 72 3d 31 Number=1*
> > *0058: 30 32 20 00 02 .*
> >
> > *******
> >
> >
> >
> >
> >
> >