

BEWARE security patch => hard disk corrupted

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Thanks to everyone for the support and suggestions.

Edward's suggestion wasn't able to repair Windows completely, but it got me to where I was able to do a backup (very important since I haven't done one recently). If the patch is still there (it shouldn't be) I'll try to uninstall it. Next I can do a clean install of Windows and programs and then restore the data. The outcome could have been much worse, but I'm going to backup before any patch in the future and write down the patch numbers before I click on install.

Henry

>-----Original Message-----
>I just installed the recent Win 2000 security patch via
>auto-update & when I rebooted I got a message about a
>corrupted directory and to run checkdisk. (Part of the
>message seemed to be referring to NAV files so there may
>be a compatability problem with the patch & NAV.) I
>rebooted, but after chkdsk finished the PC is now in a
>perpetual reboot with the error message:
>"STOP: c000021a {Fatal System Error}
>The Windows Logon Process System process terminated
>unexpectedly with a status of 0x00000080 (0x00000000
>0x00000000).
>The system has been shut down."
>When I boot from floppy the C drive does not show up so I
>am unable to try any of the fixes suggested in previous
>posts about this error message. ANY SUGGESTIONS ARE
>WELCOME.
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