

Re: My system has been violated

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.win2000.security/2003-08/1951.html>

From: Steven L Umbach (*n9rou_at_comcast.net*)

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I really doubt it has anything to do with AOL, especially to three computers. I probably is a coincidence. First I would unplug the cable modem and router or about 10 seconds and then plug the cable modem in first and then the router maybe ten seconds later. Then I would reboot one of the machines again and try again. If that does not work, try entering an ip address in the address bar of Internet Explorer such as 207.46.248.234 which is Microsoft Website. If it shows up, you have a problem with dns resolution. If it does not work, you have another problem such as a misconfigured default gateway. Ipconfig /all will show your ip address and default gateway among other information. The Linksys stuff usually uses an address range of 192.168.1.xxx and a default gateway of 192.168.1.1. Always do virus scans when you have unusual computer problems. Try running netdiag on one of the computers to see if it reports any unusual errors. It is on the install cdrom in the support/tools folder – you will have to run setup program. You may even have a problem with the router. If you know how to do the configuration for your ISP, try bypassing the router and go direct into one of your computers, but only if you install a personal firewall first. --- Steve

"David Tippie" <cpcoinc@bellsouth.net> wrote in message
news:01b901c36437\$cc7da0f0\$a501280a@phx.gbl...

> A friend asked to check e-mail belonging to him on my
> computer. My system is windows 2000 and with Microsoft
> Internet Explorer. My friend has his e-mail with AOL.
>
> He accessed AOL and read his email and when he closed I
> heard my computer continue to sound as though it was
> processing information.
>
> I have a network in my office of three computers linked by
> a router "Linksys" I also have comcast fast access cable.
>
> I noticed I could not access the internet several hours
> after the friend shut down using AOL, when I decided to
> use the web. I kept getting a the "page cannot be
> displayed" message. I called comcast and they took me
> through several steps including command of "ipconfig/all"
> and various ping numbers that would reply a minimum of
> four times. The system shows to have two DNS numbers so if

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- > *one would be down the system should automatically choose*
- > *the second.*
- >
- > *I noticed that my dial up to the web still operates on any*
- > *of the three computers. But, none of the three computers*
- > *can access the web via the cable.*
- >
- > *Comcast service people over the phone state: We can ping*
- > *and get a response therefore it is in your computer, and*
- > *not our comcast cable.*
- >
- > *The comcast person was aware that one of my office*
- > *computers has AOL and the other two has Microsoft Internet*
- > *Explorer. He made the comment that AOL regularly has*
- > *software that tries to interfere with other ip servers and*
- > *quite possible there is a problem planted in your system.*
- >
- > *Can anyone shed light on the matter or advise of a*
- > *possible fix?*