

## Re: \*asp failure after installing Hotfix MS02-010/Q331953

*Source:* <http://www.derkeiler.com/Newsgroups/microsoft.public.win2000.security/2003-04/0950.html>

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*From:* Jason Martin ([jason.martin@ensonix.com](mailto:jason.martin@ensonix.com))

*Date:* 04/15/03

From: "Jason Martin" <[jason.martin@ensonix.com](mailto:jason.martin@ensonix.com)>

Date: Mon, 14 Apr 2003 15:49:17 -0700

I posted this earlier today in this newsgroup, and then found your post, so I thought I'd add my post as a thread here too.

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Subject: Possible Error in Patch 331953?

From: "Jason Martin" <[jason.martin@ensonix.com](mailto:jason.martin@ensonix.com)> Sent: 4/14/2003 2:28:37 PM

I've been working on a problem that was brought to my attention on Wednesday of last week. The original complaint was that our Oracle database server CPU Utilization went up to 100%, without high traffic on our website. However the real issue was that our IIS 5.0 Services all restarted at the same time, which caused our caching software to start caching each server all at the same time.

When first looking in to the problem, I was wondering what caused the caching software to re-cache, however it's supposed to do that when IIS 5.0 is restarted, and when reviewing the logs I found before the re-caching started, the services did restart. I also found out that we had the exact same problem one week earlier, and in the NT System Event logs I found the same two entries for the same problem. However, the issue has not ever occurred in the event log prior. Here is the cluster of events that show the IIS 5.0 Restart:

microsoft.public.win2000.security: Re: \*asp failure after installing Hotfix MS02-010/Q331953

Event Type: Error  
Event Source: Service Control Manager  
Event Category: None  
Event ID: 7031  
Date: 4/8/2003  
Time: 12:43:10 PM  
User: N/A  
Computer: ESXLAWEB01  
Description:  
The Site Server Authentication Service service terminated unexpectedly. It has done this 4 time(s). The following corrective action will be taken in 0 milliseconds: No action.

Event Type: Error  
Event Source: Service Control Manager