

## Cannot log on to the network – Help!!

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.win2000.security/2002-12/14187.html>

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**Date:** 12/30/02

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Did you do the basic troubleshooting procedure from the most basic steps?

- Make sure account is still active in active directory?
- Turn pc off for 20 seconds (and unplug)
- Make sure you get a light on back of PC where RJ45 goes in?
- Try a different drop cable?
- Make sure someone didn't mistakenly unplug them in the closet?

Dave

>-----Original Message-----

>A Windows 2000 Pro workstation has not been used for  
>about 2 weeks. The user came back from vacation and could  
>not log on. We have the Netware client 4.83 SP1 client  
>installed so the initial logon is the novell client. You  
>can put the user's login name and password (login name  
>and passwords are the same for Windows and Netware) and  
>login to Netware and Windows. A window pops up with the  
>message "Trust relationship between this workstation and  
>the primary domain failed." I can logon locally and see  
>the domain no problem and access files on the domain but  
>it will not let me (administrator) or anyone else logon.  
>I have never seen this problem before. Can anyone help?  
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