

## RE: Reporting service failure

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- *From:* Puru <Puru@xxxxxxxxxxxxxx>
  - *Date:* Mon, 12 May 2008 21:44:01 -0700
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Hi Charles Wang

Thank you for replying to the post in news group.

Below is my response.

Hi Puru,

I understand that when you tried to configure your database for your SQL Server Reporting Services, you encountered the logon failure error. If I have misunderstood, please let me know.

Yes you are right. it fails at grants right.

From the error message, it indicated that your SQL Server 2005 instance did not accept your domain user account for login. However from the event error, it was strange that the audit failure was for another user account NT AUTHORITY\SYSTEM which was not your domain user account.

To isolate this issue more specifically, I recommend that you run SQL Profiler to monitor your SQL Server instance:.  
Open your SQL Profiler from Start->All Programs->Microsoft SQL Server 2005->Performance Tools->SQL Server Profiler, click File-> New Trace..., connect to your SQL Server instance with a sysadmin account, then in the Trace Properties window, switch to the Event Selection tab, check "Show all events", check Security Audit->Audit Login Failed and click Run.

Pls find the attached trace log and SSRS log files.

And then configure your SSRS databases via Reporting Services Configuration Tools. I suppose that you originally configured your SSRS databases in Reporting Services Configuration Tools with the following steps:  
Selected Database Setup, clicked New... to create the ReportServer database and ReportServerTempDB database, selected Credential Type as Windows Credentials and then input the domain user account and password.

Yes you are right. its was configured as mentioned above.The DB's are created.

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You can mail me (changliw\_at\_microsoft\_dot\_com) the trace file for further research.

Also could you please check if the databases ReportServer and ReportServerTempDB had been created in your SQL Server instance before this error arised? If the databases had been created, I recommend that you check if your Reporting Services's service account is Local System. If so and if your Report Server is located on a different machine from your database server, this issue may be related to your SSRS service account. By default, Report Server will use SSRS service account to connect to the ReportServer database, however at this time, the Windows authentication on SQL Server will fa