

RE: MS03-031 Patch problem

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.sqlserver.security/2005-04/0161.html>

From: Diana Smith [MSFT] (diasmith_at_online.microsoft.com)

Date: 04/21/05

Date: Thu, 21 Apr 2005 18:56:41 GMT

Hello,

It sounds like the install of sp3 did not go well.

Can you please check your logs to ensure sp3 was installed properly?

Also make sure the windows account used to install sp3 is a local administrator account. If not, use a local administrator account to reinstall sp3. After sp3 has been installed successfully, install MS03-031 hotfix on the machine.

RESOLUTION: Before you install the 8.00.818 you need to apply

1) SQL Server 2K SP3a. You can download sp3a from the following site:

SQL Server 2000 Service Pack 3a

<<http://www.microsoft.com/sql/downloads/2000/sp3.asp>>

<http://www.microsoft.com/sql/downloads/2000/sp3.asp>

2) And then install the security patch Frm:

SQL Server 2000 (32-bit) Security Patch MS03-031

<<http://www.microsoft.com/downloads/details.aspx?FamilyID=9814AE9D-BD44-40C5-ADD3-B8C99618E68D&displaylang=en>>

<http://www.microsoft.com/downloads/details.aspx?FamilyID=9814AE9D-BD44-40C5-ADD3-B8C99618E68D&displaylang=en>

<http://www.microsoft.com/downloads/details.aspx?FamilyID=9814AE9D-BD44-40C5-ADD3-B8C99618E68D&displaylang=en>

[99618E68D&displaylang=en](http://www.microsoft.com/downloads/details.aspx?FamilyID=9814AE9D-BD44-40C5-ADD3-B8C99618E68D&displaylang=en)

Diana Smith [MSFT]

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| Thread-Topic: MS03-031 Patch problem

| thread-index: AcVGllm6OyBDFI3zQQSTZVCaa5HRFQ==

| X-WBNR-Posting-Host: 170.248.94.221

RE: MS03-031 Patch problem

microsoft.public.sqlserver.security: RE: MS03-031 Patch problem

| From: "=?Utf-8?B?QIAgLSBOZXcgQWRtaW4=?" <BP - New
Admin@discussions.microsoft.com>
| Subject: MS03-031 Patch problem
| Date: Thu, 21 Apr 2005 10:20:01 -0700
| Lines: 15
| Message-ID: <AE655A07-5F9B-4C55-92CA-9E4FD31ACC65@microsoft.com>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
| Newsgroups: microsoft.public.sqlserver.security
| NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
| Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.sqlserver.security:4860
| X-Tomcat-NG: microsoft.public.sqlserver.security

| Hello -

| I am having a problem installing the MS03-031 hotfix on SQL Server 2000.

The

| installation package extracts the files and says that the installation
was

| successful, but when the version # is checked - it is still 8.00.760 and
not

| 8.00.818

| I have rebooted the server and tried stopping the sqlservr and sqlagent
| services while installing, but neither fixed the issue. The only
alternative

| that I can think of is to take backups, uninstall, reinstall and then
patch

| sql server to the appropriate level. any other suggestions?

| - ben

| - Ben

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