

Re: MS03-31 install issue

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.sqlserver.security/2003-08/0280.html>

From: Tom Moreau (tom_at_dont.spam.me.cips.ca)

Date: 08/13/03

Date: Wed, 13 Aug 2003 13:28:52 -0400

Could you post the file name of the executable? Just want to make sure it is the hotfix for SQL2K (32-bit). It should be:

SQL2000-KB815495-8.00.0818-ENU.exe

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Tom

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"Gerald Bowers" <gerald.bowers@wachovia.com> wrote in message [news:015b01c361be\\$00e760f0\\$a401280a@phx.gbl...](mailto:news:015b01c361be$00e760f0$a401280a@phx.gbl...)

Thanks, but 8.00.760 is sp3. This website would be a good

resource for that information:

[http://www.sqlsecurity.com/DesktopDefault.aspx?](http://www.sqlsecurity.com/DesktopDefault.aspx?tabindex=3&tabid=4)

[tabindex=3&tabid=4](http://www.sqlsecurity.com/DesktopDefault.aspx?tabindex=3&tabid=4)

As to the OS patch level I agree however that is another group's concern.

>-----Original Message-----

>Install SP3 for SQL Server 2000 first before applying the hotfix. I'd also consider applying SP4 + the MS03-026 hotfix on the OS.

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>--

>Tom

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>"Gerald Bowers" <gerald.bowers@wachovia.com> wrote in message [news:117801c361b8\\$9203dfb0\\$a501280a@phx.gbl...](mailto:news:117801c361b8$9203dfb0$a501280a@phx.gbl...)

>Trying to install the hotfix on a sql2k default instance.

>The installer exits with the "no instance on this machine qualifies" error. Some additional info:

>

>@@version is: Microsoft SQL Server 2000 - 8.00.760

(Intel

microsoft.public.sqlserver.security: Re: MS03-31 install issue

```
>X86) Dec 17 2002 14:22:05 Copyright (c) 1988-2003
>Microsoft Corporation Standard Edition on Windows NT 5.0
>(Build 2195: Service Pack 2)
>
>I compared the SQLHotfix.log to another similar machine
>where it installed successfully and in the one that
fails,
>this is the part that seems to cause it:
>
><Func Name='QualifySQLComputer'>
><Func Name='QualifySQLInstance'>
>Verifying Instance MSSQLSERVER to see if it qualifies for
>this hotfix
>Instance MSSQLSERVER does not meet the requirements for
>this HotFix or there is no such instance installed on
this
>computer
><EndFunc Name='QualifySQLInstance' Return='87'
>GetLastError='997'>
>HotFix Installer did not find any installation or
instance
>of SQL that qualifies for this hotfix
><EndFunc Name='QualifySQLComputer' Return='1168'
>GetLastError='997'>
>No components of SQL found on this computer that
qualifies
>for this package.
><EndFunc Name='SQLHotfix' Return='1168'
GetLastError='997'>
><EndFunc Name='HandlePackage' Return='1168'
>GetLastError='997'>
>
>
>
>So what is QualifySQLInstance really checking and what
>does return code 87 mean?
>
>
```