

microsoft.public.sqlserver.security: Re: sa password was inadvertently changed. With a kicker...

## Re: sa password was inadvertently changed. With a kicker...

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*Date:* 08/08/03

Date: Thu, 7 Aug 2003 17:50:34 -0700

I see four possible options for you.

1. Use some other account that the client has (any domain admin should have sysadmin permissions unless BUILTIN\Administrators has been removed) and use sp\_password to change the sa password (see BOL).
2. Call the vendor of the new software product, and ask them what the install script sets the SA password to when installing the product.
3. Did around there install package, and see if the sql script that changed the password happens to be there. If it is the password will be in it.
4. (Use this as a last resort, no idea if it will actually work). Detach all user databases, and move them somewhere save (another drive, another folder, another machine, etc). Then restore the master db from a backup that was before the sa password was changed. Then delete all the suspect databases that are listed. Put the database files back where they should be, and reattach them.

No mater which one you use, be sure to set the sa password once you can get into the system with sysadmin permissions.

Good luck.

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"Ryan Gaudet" <rgaudet@hushmail.com> wrote in message  
news:030501c35d2f\$84266260\$a501280a@phx.gbl...

> Hi,

> I have a SQL Server 7 Standard edition server running in a  
> clients IT environment. Sometime last week, the IT  
> department installed a new application that needed a new  
> SQL server database that was to be installed on a  
> different SQL Server. When they were prompted to select  
> the server to install the database to, they inadvertently  
> installed to our server. (our sa password was blank and  
> that's how they could do this....Very bad, I know)The  
> script that created the database reset the sa password and  
> noone seems to know what it is.  
> Here's the kicker; When we installed the SQL server, it

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> was part of domain "A" and we were logged in as a service  
> account user as per our application requirements but the  
> client installed a new PDC last spring and we moved the  
> server to the new domain so the account we used to install  
> the SQL server doesn't exist so we don't have an account  
> with admin rights. We tried setting up a bogus PDC with  
> the old domain name, setting up a trust between the  
> domains and logging in with the original account name to  
> see if we could trick it that way but to no avail.  
> Is there any way that we will be able to reset the sa  
> password or change the domain reference to the NT user  
> account with admin priveledges? If not, will Microsoft be  
> able to reset the sa password? I know it will cost money  
> if they can but we need to get this resolved.  
>  
> Thanks in advance.