

Re: How do I get rid of an aggressive/relentless pop-up?

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Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2006-12/msg00293.html>

- *From:* "PA Bear" <PABearMVP@xxxxxxxxx>
 - *Date:* Fri, 29 Dec 2006 20:25:49 -0500
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Windows version?

Checking for/Help with Hijackware

<http://aumha.org/a/parasite.htm>

<http://aumha.org/a/quickfix.htm>

<http://aumha.net/viewtopic.php?t=5878>

[http://wiki.castlecops.com/Malware Removal and Prevention: Introduction](http://wiki.castlecops.com/Malware_Removal_and_Prevention:_Introduction)

<http://mvps.org/winhelp2002/unwanted.htm>

<http://inetexplorer.mvps.org/data/prevention.htm>

<http://inetexplorer.mvps.org/tshoot.html>

[http://www.mvps.org/sramesh2k/Malware Defence.htm](http://www.mvps.org/sramesh2k/Malware_Defence.htm)

<http://defendingyourmachine.blogspot.com/>

[http://www.elephantboycomputers.com/page2.html#Removing Malware](http://www.elephantboycomputers.com/page2.html#Removing_Malware)

When all else fails, HijackThis v1.99.1

(<http://aumha.org/downloads/hijackthis.zip>) is the preferred tool to use. It will help you to both identify and remove any hijackware/spyware. **Post your log to <http://aumha.net/viewforum.php?f=30>, <http://castlecops.com/forum67.html>, <http://forums.subratam.org/index.php?showforum=7>, or other appropriate forums for expert analysis, not here.**

If the procedures look too complex – and there is no shame in admitting this isn't your cup of tea – take the machine to a local, reputable and independent (i.e., not BigBoxStoreUSA) computer repair shop.

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~Robear Dyer (PA Bear)

MS MVP–Windows (IE, OE, Security, Shell/User)

alister28 wrote:

Recently I appear to have been hit by an unwelcome and highly aggressive pop-up. It appears frequently in the form of a pop-up window which goes under the heading "Micro Billings System". It repeatedly and relentlessly demands immediate payment of £19.99 for some transaction dated 27/12/06. The name of the so-called transaction is "sexxxpassport". No such transaction ever took place. The source site is ["http://auth.microbillsys.com. I am tearing my hair out. It is not a virus, and it is not spyware, since I am well protected in those respects."](http://auth.microbillsys.com)

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I have listed it as a restricted site, but it still pops up nonetheless. Deletion is only a temporary solution. In fact, the first time the bill appeared it came in an even more virulent form, so that whenever I tried to delete the window it duplicated itself onto my hard drive and even began to multiply like rabbits, but I somehow rid myself of this more extreme version. But I am still plagued by this new and equally harrassing version. Can anyone help me please?

alister28